

### Navy-wide Personnel Survey (NPS) 1990-1996: **Summary of Trends**

John Kantor Michael Ford **Murrey Olmsted** 

19971222 006

DTIC QUALITY INSPECTED &

### Navy-wide Personnel Survey (NPS) 1990-1996: Summary of Trends

John Kantor Michael Ford Murrey Olmsted

Reviewed by Ted Lew

Approved and released by
Thomas A. Blanco
Director
Personnel and Organizational Assessment Department

Approved for public release; distribution is unlimited.

Navy Personnel Research and Development Center 53335 Ryne Road San Diego, California 92152-7250

DEDORT DO	CLINALNIT	ATIONED	105	Form Approved			
	porting burden for this collection of information is limited to average 1 hour per response including the time for reviewing instructions of						
maintaining the data needed, and completing and	mation is limited to av	erage 1 hour per response	onse, including the time for review	wing instructions, searching existing data sources, gathering and			
merading suggestions for reducing this builder, to v	wasiiington Headduarte	rs services. Directora	te for Information Operations and	Parante 1015 Infforcer Davis III-harres Color 1004 4 1			
VA 22202-4302, and to the Office of Management	and Budget, Paperwor	k Reduction Project (0	0704-0188), Washington, DC 2050	33.			
1. AGENCY USE ONLY (Leave blank	k)	2. REPORT D	ATE	3 REPORT TYPE AND DATE COVERED			
·	<i>'</i>						
4. TITLE AND SUBTITLE		2 (O / OHIOO)	1771				
	PS) 1990-1996	Summary of To	rends				
,	2) 1990 1990.	ounning of 1	Cilds				
				Work Unit: 9/WRPS500			
6. AUTHOR(S)							
	ev Olmsted						
		ECC/EC)		O DEDECOMBLE COLOR			
	velopment cen	ici					
	·0			141 KDC-114-90-3			
9 SPONSOPINGMONITOPING ACEN	OV NAME (C) AND	ADDDEGO(FO)					
Chief of Naval Personnel (DEDS	UUTI/	J ADDRESS(ES)					
	-00n)						
				+			
washington, DC 20370-0000							
Product Line: Survey Resear	rch						
Effort: Navy-wide Per	rsonnel Survey						
				12B. DISTRIBUTION CODE			
Approved for public release; di	stribution is unl	imited.		A			
40 ADOTDAOT (44 :							
	1.0	TDG: .					
Seven previous Navy-wide Pers	sonnel Survey (I	NPS) questionna	aires (1990-1996) were	screened for questions that appeared on two			
or more of the surveys. The data for	r those question	s were retrieve	d from the correspondir	ng data bases and depicted on graphs. These			
data are based on Navy-wide sample	les of 3 to 5 per	cent of the elig	tible enlisted and 8 to 1	2 percent of the eligible officer nonulations			
during the last / years. Generally,	officers hold m	iore positive vi	ews on the Navy than	enlisted personnel. Some of the downward I			
installating angention for evaluating this function. The Washington Recommend Services. As the Commend Services and Services. Discounted commends regarding the behavior estimate of any other appeted of the collection of the Valence		round in the 1996 NPS. The unward trends					
generally relate to the service memb	per and family s	ervices area. B	oth officers and enlisted	d personnel showed improved satisfaction in			
VA. 2200-4902, and to the Office of Management and Budger, Propervoids, Redictions Project (0764-0188), Washington, DC 2003.  1. AGENCY USE ONLY (Leave blank)  2. REPORT DATE November 1997  4. HITLE AND SUBTITLE Navy-wide Personnel Survey (NPS) 1990-1996: Summary of Trends  6. AUTHOR(S) John Kanter, Michael Ford, Murrey Olmsted  7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) Navy Personnel Research and Development Center  53335 Ryne Road San Diego, California 92152-7250  9. SPONSORINGMONITORING AGENCY NAME(S) AND ADDRESS(ES) Chief of Naval Personnel (PERS-00H) 2. Navy Annex Washington, DC 20370-0000  11. SUPPLEMENTARY NOTES Functional Area: Organizational Assessment Product Line: Survey, Research Effort: Navy-wide Personnel Survey  12a. DISTRIBUTIONAVAILABILITY STATEMENT Approved for public release; distribution is unlimited.  12B. DISTRIBUTION CODE And STATEMENT Approved for the eligible enlisted and 8 to 12 percent of the eligible office during the last 7 years. Generally, officers hold more positive views on the Navy than enlisted personnel. Some of the relation of the service member and family services area. Both officers and enlisted personnel showed improved shees areas during the past few years seem to be turning around in the 1996 NPS. The upgenerally relate to the service member and family services area. Both officers and enlisted personnel showed improved shees areas during the past few years seem to be turning around in the 1996 NPS. The upgenerally relate to the service member and family services area. Both officers and enlisted personnel showed improved shees areas during the past few years seem to be turning around in the 1996 NPS. The upgenerally relate to the service member and family services area. Both officers and enlisted personnel showed improved shees areas during the past few years.		, r					
selbular ungunstoos for rokologia pais buden. In Validagiana Handgauene Servica. Della, and control of pairs of this collection of info A 2020-400, and to obtified Management and Budget, Paperwork Rediction Policy (1974-0188). Walahagues. IC 2009.  A AGENCY USE ONLY (Leave blank)  2. REPORT DATE November 1997  3. REPORT TYPE AND DATE COVERI TN.—1990-1996.  T.ITLE AND SUBTITLE Navy-wide Personnel Survey (NPS) 1990-1996: Summary of Trends  5. FUNDING NUMBERS Program Element: Work Unit: 97WRPS500  5. AUTHOR(S)  John Kantor, Michael Ford, Murrey Olmsted PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) Navy Personnel Research and Development Center S3335 Ryne Road  5. SPONSORINGAMONITORING AGENCY NAME(S) AND ADDRESS(ES) NPONSORINGAMONITORING AGENCY NAME(S) AND ADDRESS(ES) SPONSORINGAMONITORING AGENCY NAME(S) AND ADDRESS(ES) Chief of Navay Personnel (PERS-06H) 2 Navy Annex Washington, DC 20370-0000  1. SUPPLEMENTARY NOTES Functional Area: Organizational Assessment Product Line: Survey Research Effort: Navy-wide Personnel Survey  2a. DISTRIBUTIONAL Natural 200 words) Seven previous Navy-wide Personnel Survey  2b. JISTRIBUTIONS Navy-wide Personnel Survey  2b. JISTRIBUTIONS Navy-Wide Personnel Survey (NPS) questionnaires (1990-1996) were screened for questions that appeared or more of the surveys. The data for those questions were retrieved from the corresponding data bases and depicted on graphs. "State are based on Navy-wide samples of 3 to 5 percent of the eligible efficer popula uning the last 7 years. Generally, officers hold more positive views on the Navy than enlisted personnel Showed improved satisfact these areas during the past few years.  15. NUMBER OF PAGES  62  16. PRICE CODE  7. SECURITY CLASSIFICATION OF THIS PAGE OF ABSTRACT UNLIMITED  20. IMITATION OF ABSTRACT UNLIMITED							
			•				
13. SUBJECT TERMS				15 NUMBER OF BACES			
	vev						
, J, J =	,			02			
				16. PRICE CODE			
				1.5. 1.1.02 0002			
				FICATION 20. LIMITATION OF ABSTRACT			
=			· · ·	UNLIMITED			
UNCLASSIFIED	UNCLASSIF	IED	UNCLASSIFIED				

#### **Foreword**

Administered annually since 1990, the Navy-wide Personnel Survey (NPS) is a major product of the Navy Survey Resource Center (NSRC) at the Navy Personnel Research and Development Center. The NPS examines the perceptions of personnel in a variety of areas including detailing and the assignment process, quality of life programs, organizational climate, and health issues. This information is valuable to managers and policy makers in program formulation and evaluation.

NPS 1996 was conducted under the sponsorship of the Chief of Naval Personnel (PERS-00) within reimbursable Work Unit 97WRPS500. Data collection concluded in mid October 1996, and the results of the survey were briefed to the Chief of Naval Personnel, his staff, and sponsors in March 1997.

This technical note presents trends of core items represented in several of the previous NPS surveys. Any questions regarding this report should be directed to Dr. John Kantor, (619) 553-7651 or DSN 553-7651.

THOMAS A. BLANCO
Director
Personnel and Organizational Assessment Department

#### **Executive Summary**

#### Introduction

The responses on seven Navy-wide Personnel Surveys have been compared and charted in this report. Items with consistent wording were analyzed, and the results are depicted in graphs. Only those questions that remained the same during those years were included in the comparisons. When interpreting results, only items that show two consecutive downturns or upturns should be considered trends. The statistical significance of each directional shift on the graph is purposefully omitted in favor of letting the reader decide on the practical significance of each trend. The reason for this decision is that the large number of cases in the surveys causes even small differences in trends to be statistically significant, although many of those differences may not be practically meaningful. In interpreting the trends, a conservative estimate of error (+3% to -3%) in the data may be used. This means that if a 50 percent agreement with a statement changed from one year to another, such change should not be considered meaningful unless it changed to 47 percent or less or to 53 percent or more. Between 47 percent and 53 percent is considered the same as 50 percent, no change.

#### Results

#### **Personal and Career**

Naval personnel reported virtually the same percentage of males to females at their commands. More than two-thirds of all Navy respondents believe that women have the ability to succeed in combat roles.

#### **Detailing and Assignment Process**

Satisfaction with the detailing assignment has been increasing during the last few years from 83 percent in 1990 to 90 percent in 1996.

Satisfaction with BUPERS ACCESS is a mixed bag. Larger percentages reported that it was easy to use and that it provided them with information they needed. However, it did not make getting in touch with their detailers easier.

#### **Quality of Life Programs**

#### **Service Member and Family Support Programs**

Overall, 62 percent of officers who used the programs rated them as "good" or "very good," up from 44 percent since 1992. Sixty-two percent of the enlisted who used the programs rated them as "good" or "very good," up from 45 percent since 1991.

#### **Housing and Finances**

Eighty-six percent of the officers and 58 percent of the enlisted reported that they can afford the things they or their families needed. These perceptions are about the same as they were in 1990.

#### **Child Care**

Only 4 percent of the officers and 8 percent of the enlisted reported that child care needs are interfering with their job performance. These figures are somewhat smaller than in previous years. Officers showed an increase in satisfaction with their current child care arrangements from previous years; enlisted reported no difference in their satisfaction.

#### **Organizational Climate**

#### **Job Satisfaction**

The vast majority of naval personnel are satisfied with their current job without any change during the last few years. The majority of officers and enlisted reported that they are glad they chose the Navy over other organizations. However, there is a wide gap between officers and enlisted in their satisfaction with pay.

While there was virtually no change from previous years in the percent of enlisted who believe they will stay in the Navy until retirement, officers reported more certainty about their intentions to stay in the Navy until retirement.

#### **Health Issues**

#### Navy Drug/Alcohol and Obesity Program Policies

Over half of enlisted and officers throughout the years agreed that the Navy rules on the use and abuse of alcohol should be more strictly enforced. The majority of naval personnel are in agreement that penalties for the abuse of alcohol at their command are sufficient. Officers reported increased availability of immediate intervention and referral to treatment for those with alcohol problems, while enlisted responses remained unchanged.

#### **Health Promotion Programs**

Forty-one percent of the officers and 33 percent of the enlisted agree that stress management/stress reduction skills are encouraged at their commands. There was no reported change from previous years on these issues.

### **Contents**

Introduction	
Problem	
Purpose	
Approach	1
Results	
Background	
Detailing and Assignment Process	2
Quality of Life Programs	2
Service Member and Family Support Programs	2
Housing and Finances	3
Child Care	3
Organizational Climate	3
Job Satisfaction	3
Force Reduction and Base Closure Issues	4
Command Events	4
Health Issues	4
Navy Drug/Alcohol and Obesity Program Policies	4
Health Promotion Programs	5
HIV / AIDS Education	5
Summary	
Graphs of NPS Trends	
_	

#### Introduction

#### **Problem**

The morale and job performance of Navy personnel take on added importance in an era of rightsizing, where each individual must contribute to the increased efficiency required of a reduced force in a still-hostile world. Navy personnel attitudes and opinions represent vital input to the development and continuous improvement of Navy policies and programs. Therefore, such opinions must be measured in a systematic and timely fashion, to furnish an accurate reflection of the views of the Navy's diverse and widespread membership.

#### **Purpose**

The Navy-wide Personnel Survey (NPS), administered annually since 1990, was designed to collect opinion data on a systematic basis and to provide timely information on issues of importance to policy makers. The annual sampling, representative of the entire Navy population, allows the identification and analysis of trends in opinions and attitudes toward plans, programs, and policies that materially affect the performance and morale of Navy personnel. The survey was also designed to accommodate the study of topics of compelling interest on a one-time basis. This technical note provides graphs of results obtained from the last seven administrations of NPS.

#### **Approach**

The seven previous NPS questionnaires were screened for questions that appeared on two or more of the surveys. The data for those questions were retrieved from the corresponding data bases and depicted on graphs. Questions that were reworded were not included in the analyses, because the meaning of the questions may have been changed with the change in the wording. These data are based on Navy-wide samples of 3 to 5 percent of the eligible enlisted and 8 to 12 percent of the eligible officer populations during the last 7 years. The overall return rates have been between 44 and 47 percent for the entire sample throughout the years. Return rates tend to be consistently lower for the enlisted population. Return rates increase by paygrade for both officer and enlisted populations. Chi-square and Analysis of Variance tests were used to establish trends throughout this report.

#### Results

#### Background

**Personal and Career**. Both officers and enlisted reported a greater percentage of spouses as being employed full-time than in previous years (Question 9). They also reported virtually the same percentage of males to females at their commands (Question 24).

More than two-thirds of all Navy respondents report favorably on women having the ability to succeed in combat roles. Officer responses did reflect an upward trend on long term, and now are significantly more positive than enlisted respondents (76% to 64%). As this was the third

year the question was asked, it appears to be establishing a trend of growing positive attitudes towards women in combat, with officers being more favorable than enlisted (Question 25a).

#### **Detailing and Assignment Process**

Satisfaction with the detailing assignment has been increasing during the last few years for enlisted personnel. In 1994, 83 percent of them reported satisfaction with the time allowed for preparation for a Permanent Change of Station (PCS) move. The proportion of satisfied enlisted increased to 90 percent in 1996. During the same time period, officers' satisfaction with the time allowed for PCS move remained about the same (between 88% and 90%) (Question 38).

Satisfaction with BUPERS ACCESS is a mixed bag. Larger percentages reported that it was easy to use and that it provided them with information they needed. There was no change in the percentages of officers who agreed that it made communication with their detailer easy, but the proportion of enlisted who found it helpful in assisting with detailer communication has declined. There was also no change in the percentage of officers who agreed that it helped to reduce the number of calls they made to their detailer; however, fewer enlisted reported this than in previous years (Question 48).

Overall, results indicated that BUPERS ACCESS provided less satisfaction to enlisted personnel than in years past. However, the system was used only by 30 percent of enlisted personnel and 25 percent of officers. This system must be publicized to the Fleet and actively used by BUPERS personnel. The reason for the dissatisfaction with BUPERS ACCESS may be due to the establishment of more advanced and more user friendly communication networks (for example, BUPERS homepage).

#### **Quality of Life Programs**

#### **Service Member and Family Support Programs**

In comparison to previous years, officers rated Relocation Assistance, Sexual Assault Victim Assistance, and the Family Advocacy Program more positively. Enlisted ratings were down on 11 of 14 programs in comparison to last year's ratings; although, many of these programs satisfaction ratings are up from previous years (1991-94). Satisfaction with most of the programs peaked in 1993, which should be a concern for program managers. There was virtually no change from last year in officer and enlisted ratings of the Transition Assistance Management and Personal Financial Management programs. Overall, 62 percent of officers who used the programs rated them as "good" or "very good," up from 44 percent since 1992. Sixty-two percent of the enlisted who used the programs rated them as "good" or "very good," up from 45 percent since 1991 (Question 57).

Officers showed an increase in satisfaction from previous years with the Navy Service Member and Family Support Services contribution to improving the quality of life for respondents and their family members, while enlisted ratings did not change. Fifty-eight percent of officers and 47 percent of enlisted personnel think family support programs significantly improved their QOL (Question 58a).

Both officer and enlisted responses showed virtually no change from previous years in the percentage of those satisfied with the quality of Service Member and Family Support Services in the Navy. The majority of both groups favorably evaluated the quality of Family Support Services (Question 58b). Officers showed a slight increase, while enlisted showed a slight decrease from previous years with their satisfaction of the availability of these services. However, the majority of both groups were satisfied with the availability of Family Support Services (Question 58c).

#### **Housing and Finances**

Both officers and enlisted showed an increase in satisfaction with their present "living conditions having a positive effect on their job performance." Seventy-five percent of the officers and 44 percent of the enlisted currently own their homes or rent in the civilian community (Question 72). Currently, 75 percent of officers and 54 percent of enlisted report their living arrangements have a positive effect on their job performance, up from 65 percent and 42 percent just 3 years ago (Question 80a). Forty-nine percent of officers and 34 percent of the enlisted reported that their present living conditions also continue to favorably affect their retention decisions (Question 80b).

Eighty-six percent of the officers and 58 percent of the enlisted reported that they can afford the things they or their families needed. These perceptions are about the same as they were in 1990 (Question 80c). Neither officers nor enlisted reported any change in their overall satisfaction with their quality of life from previous years. However, significantly more officers are satisfied with their quality of life than enlisted personnel (77% vs. 46%, respectively) (Question 80d).

#### **Child Care**

Only 4 percent of the officers and 8 percent of the enlisted reported that child care needs are interfering with their job performance. These figures are somewhat smaller than in previous years (Question 86). Officers showed an increase in satisfaction with their current child care arrangements from previous years; enlisted reported no difference in their satisfaction (Question 88).

#### **Organizational Climate**

#### Job Satisfaction

Neither officer nor enlisted responses showed change in satisfaction with their current job (Question 99c) or how they like the work they do in the Navy (Question 99d) during the past few years. They also reported virtually no change in their satisfaction with physical working conditions (Question 99e), their satisfaction with career development from previous years (Question 99f), and how they enjoy their career in the Navy (Question 99g). The majority of officers and enlisted reported that they are glad they chose the Navy over other organizations, (Question 99h); although enlisted showed a slight decline in agreement from previous years.

Whereas enlisted reported virtually no difference from previous years in their agreement about the statement that "they are adequately paid for the job they do" (19% agreed), there was a slight increase from 1990 among officers in their feeling that they are properly compensated (Question 100a). There was no change in the opinion that the amount they are paid is an important reason for them to stay in the Navy (Question 100b), but increasing number of officers feel that retirement pay is an important reason to stay (Question 100c).

While there was virtually no change from previous years in the percent of enlisted who believe they will stay in the Navy until retirement, officers reported more certainty about their intentions to stay in the Navy until retirement. There was a decrease among officers and enlisted who were not sure of their Navy career plans (Question 101). The 1996 responses for this item is more similar to previous years' (1990-94), than last year's (1995).

#### Force Reduction and Base Closure Issues

Smaller proportion of officers and enlisted agreed that "rightsizing is being carried out in a way that is fair to all members" (Question 115a) than in previous years. However, this question changed from the previous NPS cycles (1994, 1995) when it included the ending "including women and racial minorities." This change in wording may have accounted for the change in responses, since it modified the meaning of the question. Only a quarter of officers and enlisted are in agreement that after downsizing, the Navy will be capable of carrying out its mission efficiently and effectively (Question 115d). About the same percentage of officers (42%) and enlisted (59%), as in previous years, would accept a separation bonus before their current enlistment/obligation is up (Question 115o). A similar number of officers (48%) and enlisted (70%), as in previous years, would leave at the end of their current enlistment/obligation if suitable civilian employment were available (Question 115t).

#### **Command Events**

Increasing number of officers and enlisted agree that excessive use of alcohol by participants and guests at command events is not tolerated (Question 118a). Similar changes were noted regarding sexually suggestive activities, props, costumes, skits, gags, or gifts (Question 118b). The fact that command members are not pressured to participate in command events remained unchanged from previous years (Question 118c). The majority also agree that command events are conducted in a manner that upholds high professional standards (Question 118d). This result is unchanged through the years.

#### **Health Issues**

#### Navy Drug/Alcohol and Obesity Program Policies

Over half of enlisted and officers throughout the years agreed that the Navy rules on the use and abuse of alcohol should be more strictly enforced (Question 120a). The majority of naval personnel are in agreement that penalties for the abuse of alcohol at their command are sufficient (Question 120b). Whereas officers responses showed virtually the same percentages of agreement as in previous years that the Navy's policies on alcohol use/abuse are applied fairly across all paygrades at their commands, fewer enlisted were in agreement on this issue

(Question 120c). Neither officers or enlisted reported change in their understanding of the difference between alcohol use and abuse (Question 120d). Sixty percent of officers and enlisted reported, as in previous years, that treatment for problems related to alcoholism and alcohol abuse has a negative effect on their careers (Question 120e). Officers reported increased availability of immediate intervention and referral to treatment for those with alcohol problems while enlisted responses remained unchanged (Question 120f).

#### **Health Promotion Programs**

Forty-one percent of the officers and 33 percent of the enlisted agree that stress management/stress reduction skills are encouraged at their commands. There was no reported change from previous years on these issues (Question 124e).

#### **HIV/AIDS Education**

When asked how much HIV/AIDS information respondents had received in the past 12 months from seven specific information sources, respondents reported the following. Both officers and enlisted received less than a "great deal" of information in comparison with previous years from the following sources: military classroom training; drug/alcohol counselors/training; Armed Forces Radio and Television (AFRT); chaplains; training videos; doctors, counselors, and treatment at sexually transmitted disease (STD) clinics. Both groups of respondents reported that they received less HIV/AIDS information than in previous years from all sources (Question 134a-g).

#### **Summary**

Generally, officers hold more positive views on the Navy than enlisted personnel. Some of the downward trends in perceptions about Navy programs during the last few years seem to be turning around in the 1996 NPS. The upward trends generally relate to the service member and family services area. Both officers and enlisted personnel showed improved satisfaction in this areas during the past few years.

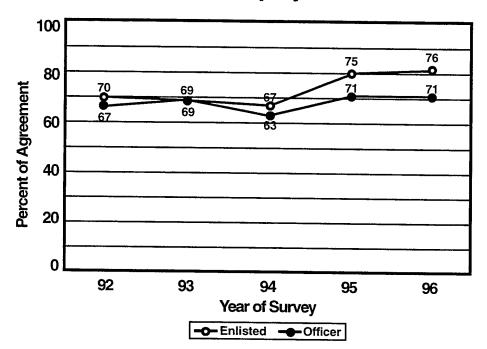
Most of the trends depicted in the charts are statistically significant. However, it is left to the reader to determine the practical significance of a trend. In cases where the sample size is large, such as the NPS, even the smallest change may be statistically significant. However, those differences may not have any practical importance. Therefore, caution should be exercised in the interpretation of trends.

Another issue in interpreting trends is that the reader may interpret a change in direction as a trend, even if it represents only a single occurrence. No less than two consecutive declines or increases should be interpreted as a trend--a change for any given year may only be a random occurrence.

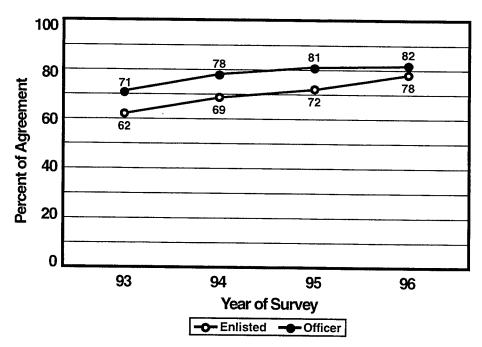
The sequence of graphs in this report corresponds to the sequence of questions in the NPS 1996. A copy of the 1996 NPS appears in the appendix.

**Graphs of NPS Trends** 

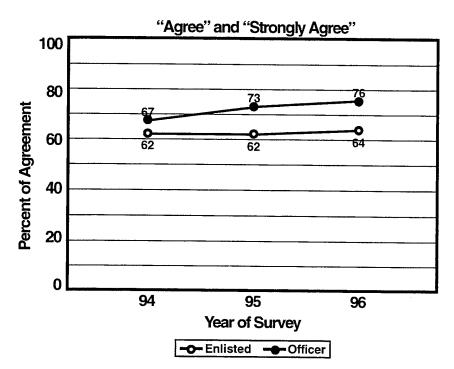
(Q9) Spouse is employed full time.



(Q24)
Both males and females are assigned to my Command.



(Q25a)
I feel women have the ability to successfully carry out the duties of their combat roles in the Navy.



(Q38) Were your last orders issued early enough to allow you to complete preparations for your PCS move?

	Percent										
	<b>Enlisted</b>	Officer									
	94 95 96	94 95 96									
Yes	83 83 90	88 91 90									
No	17 17 10	12 9 10									

(Q48)
If you have used the BUPERS ACCESS computer bulletin board, please rate the system.

Percent "Agree" or "Strongly Agree"

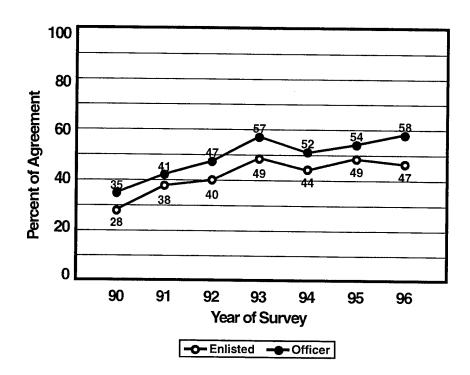
Statement	91	92	Enlis		95	96		91	92	Offi 93	cer 94	95	96
							Т	<u> </u>	<u> </u>				30
Easy to use.	56	<b>36</b>	80	78	53	62		59	47	77	<b>77</b>	61	69
Gave me information I needed.	47	35	74	76	62	60		45	43	72	66	63	66
Easier to communicate with detailer.	39	22	47	41	33	30		35	23	26	23	22	24
Reduced the number of calls I make to my detailer.	•	20	40	36	33	25		_	21	23	22	21	20

### (Q57) How do you rate the quality of each of the Service Member and Family Support Programs/Services at your present duty station?

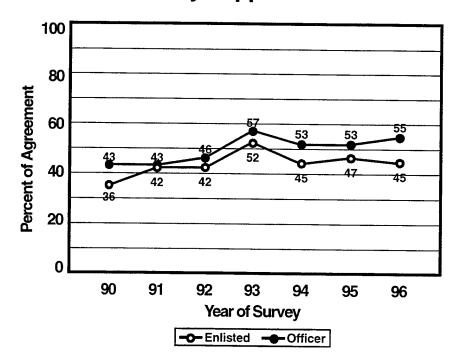
Percent "Good" or "Very Good"

Toront dood of very dood														
Program		Enlisted <sup>3</sup>							Officer					
1105.4	91	92	93	94	95	96	91	92	93	94	95	96		
Transition Assistance Management		49	57	71	72	71	-	53	62	75	76	78		
Sexual Assault Victim Assistance	-	52	54	58	59	61	-	47	55	57	59	70		
Counseling	-	-	-	-	69	65	-	-	-	-	69	69		
Relocation Assistance	39	33	42	58	66	54	34	35	48	60	64	69		
Exceptional Family Member	-	38	44	50	61	56	-	49	54	65	64	66		
Personal Financial Management (PFM)	-	56	57	61	61	59	-	50	55	56	63	63		
Deployment Support	42	35	33	51	60	53	51	45	46	61	68	62		
New Parent Support Team	-	-	-	65	64	56	_	_	-	62	64	62		
FSC Family Education Programs	-	-	-	-	64	58		-	_	_	60	57		
Housing Referral Service	-	-	-	55	55	52	_	-	_	54	53	54		
Family Advocacy Program (FAP)	-	-	-	_	51	47		_	-	_	48	54		
Housing Management Support	-	-	-	44	49	46		-	_	45	42	40		
Spouse Employment Assistance Program		_	-	_	46	38	_	_	_		32	33		
Family Service Centers (overall)	45	46	53	64	65	62	44	44	54	63	64	62		

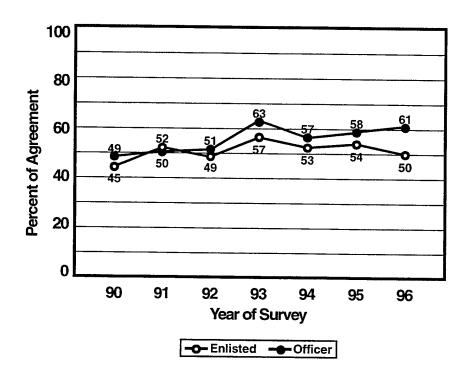
### (Q58a) Navy Service Member and Family Support Services improve quality of life for me and my family.



(Q58b) I am satisfied with the quality of Service Member and Family Support Services in the Navy.



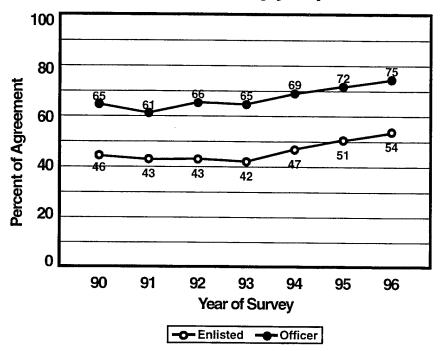
## (Q58c) I am satisfied with the availability of Service Member and Family Support Services in the Navy.



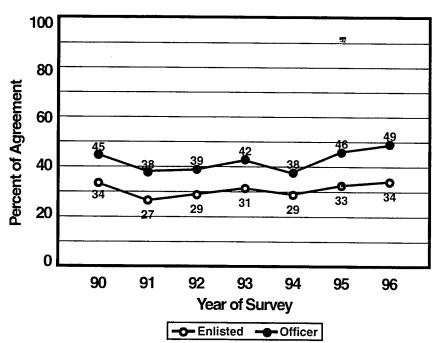
## (Q72) Which best describes your current living arrangements?

	Percent								
	E	inliste	ed	Officer					
	94	95	96	94	95	96			
Personally-shared/owned housing in the civilian community	15	16	17	39	38	40			
Personally-rented housing in the civilian community	24	26	27	32	34	35			
Military family housing	16	15	16	16	16	15			
Shared rental housing in the civilian community	10	7	9	7	7	5			
Bachelor's Quarters (BQ)	13	14	14	3	3	3			
Government-leased housing in the civilian community	2	2	1	1	1	1			
On a ship	18	16	14	1 1	1	1			
Other (please describe)	1	2	1	1	1	1			
Personally-rented space to park mobile home	1	1	1	.2	.3	0			

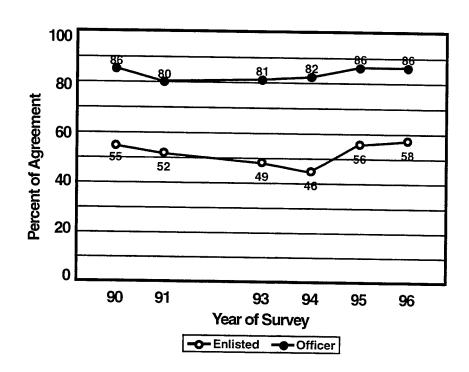
(Q80a)
My present living conditions are having a positive effect on my job performance.



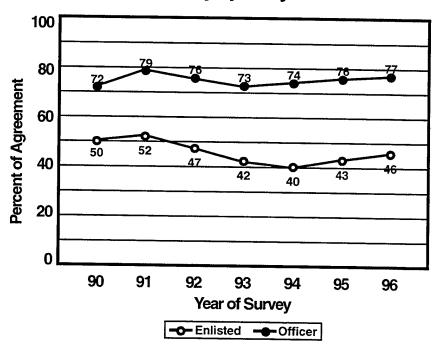
(Q80b) My present living conditions favorably affect my retention decision.



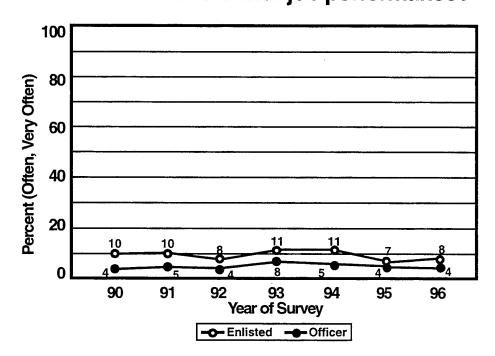
## (Q80c) In general, I can afford the things I or my family need(s).



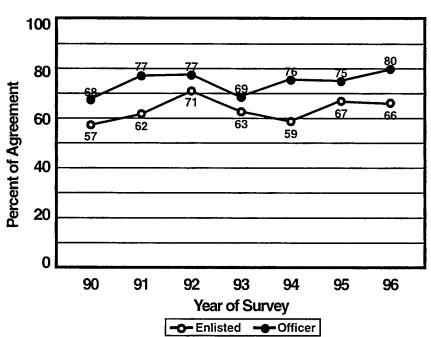
## (Q80d) Overall, I am satisfied with my quality of life.



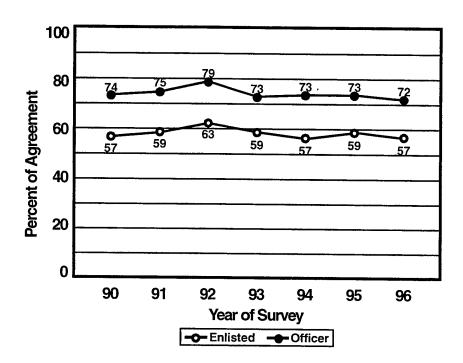
(Q86)
Do you feel that your child care needs interfere with job performance?



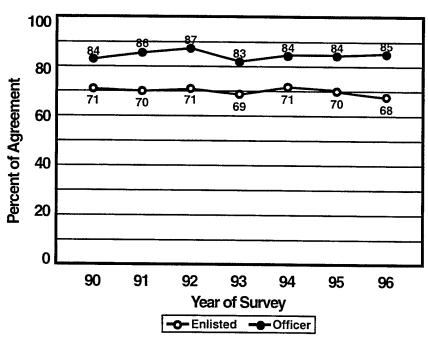
(Q88) I am satisfied with my current child care arrangements.



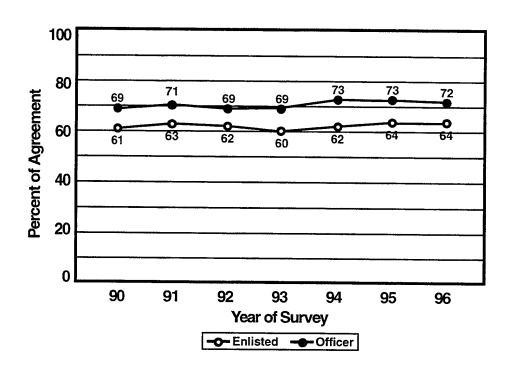
(Q99c) I am satisfied with my current job.



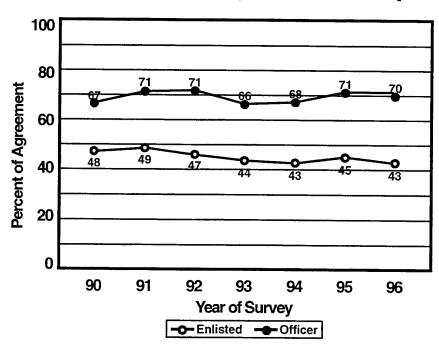
(Q99d) In general, I like the work I do in the Navy.



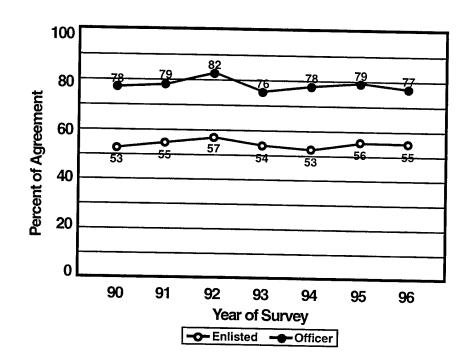
(Q99e)
I am satisfied with physical working conditions.



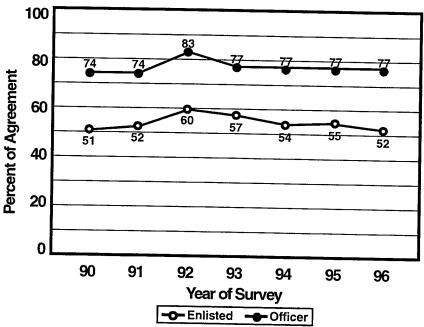
(Q99f)
I am satisfied with my career development.



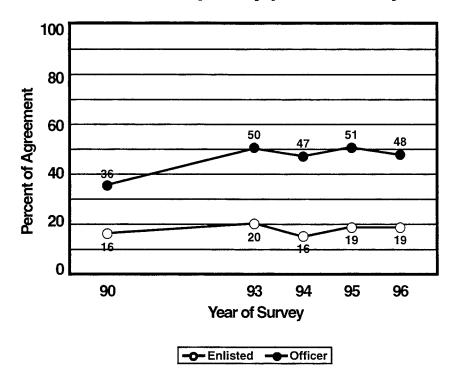
(Q99g) I enjoy my career in the Navy.



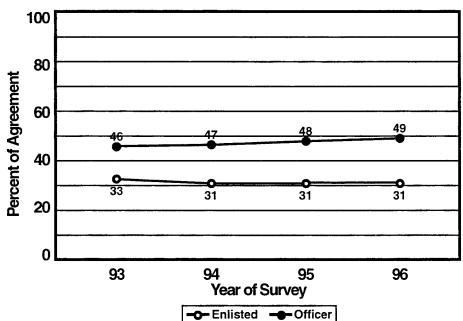
(Q99h) I am glad I chose the Navy over other organizations.



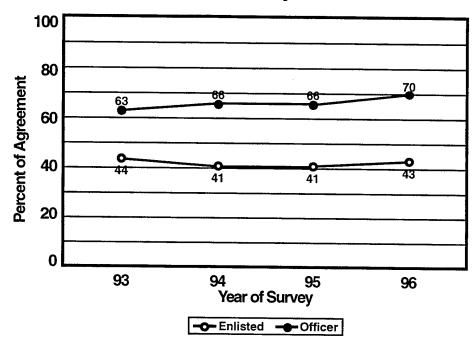
(Q100a) I think I am adequately paid for the job I do.



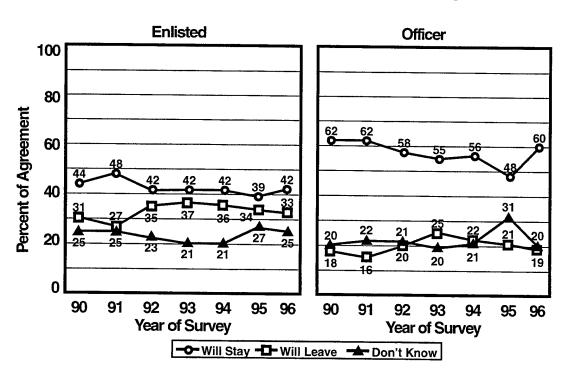
(Q100b)
The amount I am paid is an important reason for me to stay in the Navy.



(Q100c)
Retirement pay is an important reason for me to stay in the Navy until retirement.



### (Q101) What are your Navy career plans?



## (Q115) How much do you agree with the following statements?

Percent "Agree" or "Strongly Agree"

	E	nliste	ed	(	Office	
	94	95	96	94	95	96
Rightsizing is being carried out in a way that is fair to all members	39	46	31	40	54	37
B. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups	29	42	38	40	52	49
C. As a result of rightsizing, the best-performing people will leave the Navy	41	39	41	36	36	36
D. After rightsizing, the Navy will be capable of carrying out its mission efficiently and effectively	14	22	21	13	25	22
I expect to spend significantly more time at sea on my next tour due to decreased manning levels	45	49	49	41	52	55
F. Rightsizing has decreased my level of job satisfaction	34	33	36	40	40	42
G. I am less likely to choose to stay in the Navy until eligible to retire because of rightsizing	25	21	21	23	24	23
H. I would be more likely to leave the Navy support programs are reduced	44	40	47	43	33	41
Regardless of my performance, I expect to be separated/ retired before I would have chosen to leave the Navy	20	22	24	24	22	22
J. The value of the retiree's benefits is declining	68	84	84	77	89	86

## (Q115) How much do you agree with the following statements? (continued)

Percent "Agree" or "Strongly Agree"

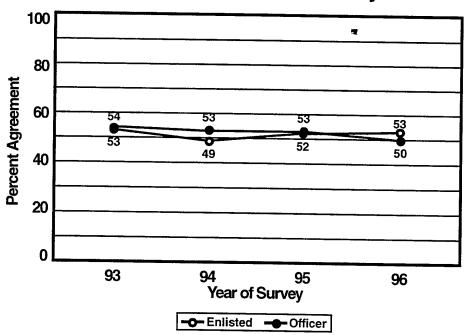
	E	nliste	ed		Office	er
	94	95	96	94	95	96
K. I expect that my family and I will have full access to military medical care when I retire	29	37	37	25	29	26
L. If retirement benefits are reduced, I would consider leaving the Navy prior to retirement eligibility	49	61	63	43	59	58
M. My civilian friends understand and respect the job I do	54	54	51	62	58	58
N. I feel the public strongly supports the military and its mission	37	34	36	51	50	50
O. If offered a separation bonus (e.g., VSI, SSB), early retirement, or other financial incentive to leave the Navy before my current enlistment/obligation is up, I would accept it	59	58	59	39	43	42
P. My command's mission requirements have decreased in proportion to its reduced manning levels	14	13	14	10	7	7
My unit's mission requirements have increased as a result of rightsizing	57	54	52	64	62	67
R. My workload has increased as a result of rightsizing	57	55	57	64	63	67
S. Rightsizing will delay my advancement	60	51	50	39	31	33
T. I would leave the Navy at the end of my current enlistment if suitable civilian employment were available	69	70	70	48	49	48

# (Q118) How much do you agree or disagree with the following statements about conduct at command events?

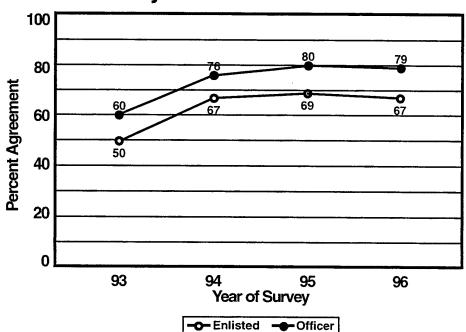
Percent "Agree" or "Strongly Agree"

Statement		Enli	sted		Officer				
	93	94	95	96	93	94	95	96	
A. Excessive use of alcohol is not tolerated	61	58	59	63	72	73	74	77	
B. Sexually suggestive behavior is not tolerated	72	71	76	78	85	85	87	89	
C. Command members are not pressured to participate	55	56	54	54	60	60	59	59	
D. Events uphold high standards	65	64	66	65	84	84	86	85	
Participants are involved in the planning of command events	-	<b>-</b>	63	62	-	-	83	84	

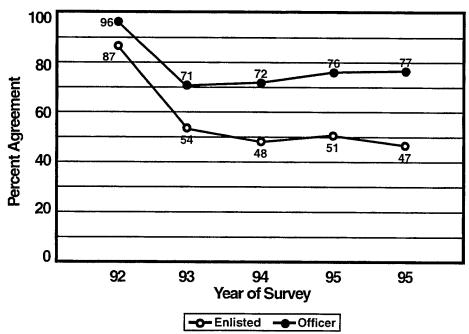
(Q120a)
Existing regulations on the use and abuse of alcohol should be more strictly enforced.



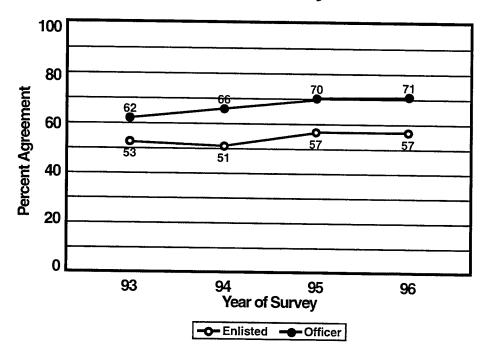
(Q120b)
Penalties for the abuse of alcohol at my command are sufficient.



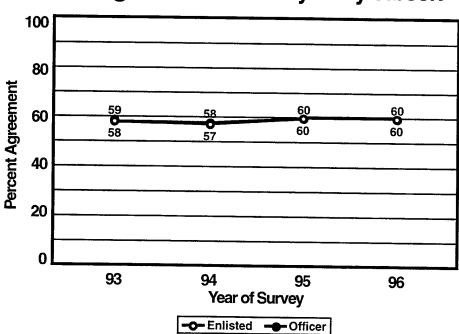
(Q120c)
Policies on alcohol use/abuse are applied fairly across paygrade.



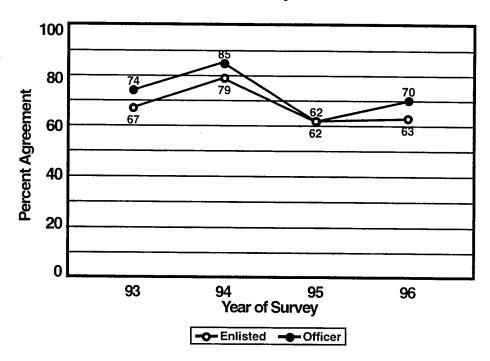
(Q120d) At my command, the differences between alcohol use and alcohol abuse is clearly understood.



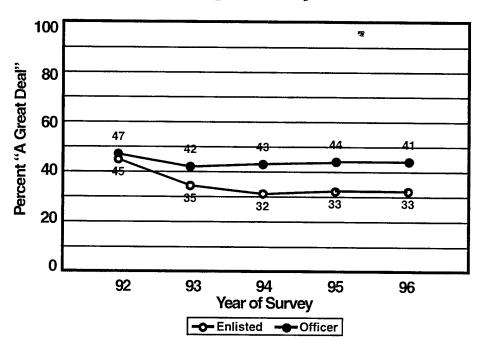
(Q120e) Treatment for problems related to alcohol abuse has a negative effect on my Navy career.



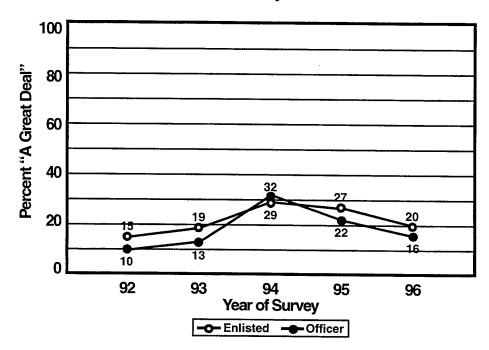
# (Q120f) There is immediate intervention and referral to treatment for those with alcohol problems.



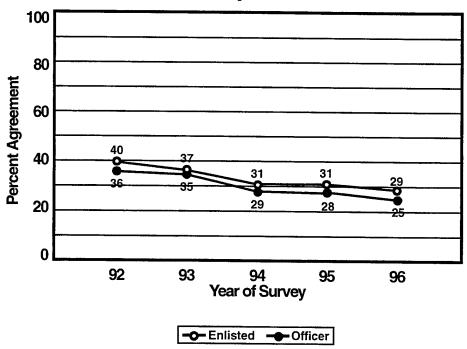
(Q124e) The use of healthy stress management/stress reduction skills is encouraged at my command.



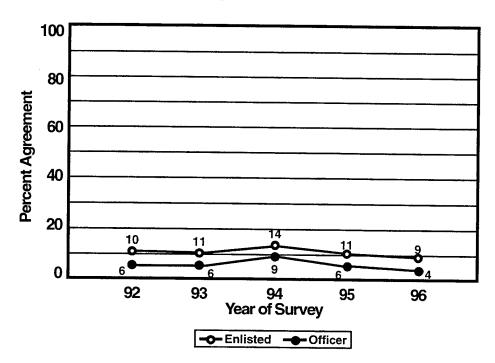
## (Q134a) I received a great deal of HIV/AIDS information from the military classroom in the past 12 months?



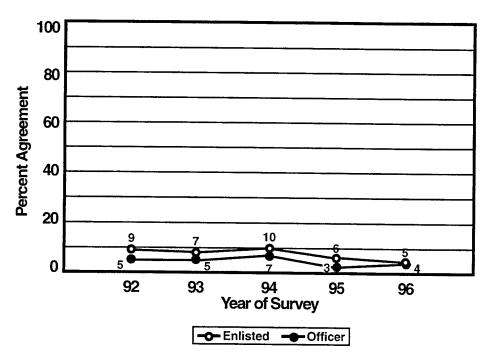
# (Q134b) I received a great deal of HIV/AIDS information from commercial media in the past 12 months?



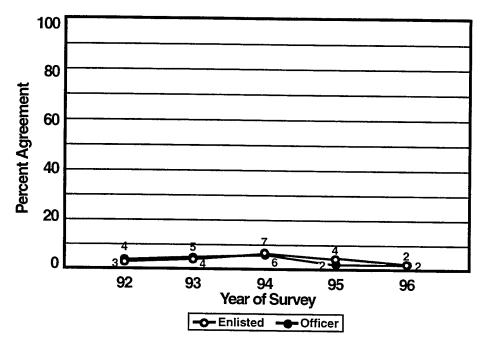
# (Q134c) I received a great deal of HIV/AIDS information from drug counselors in the past 12 months?



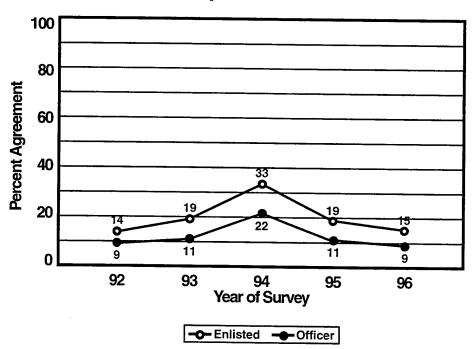
(Q134d) I received a great deal of HIV/AIDS information from AFRT in the past 12 months?



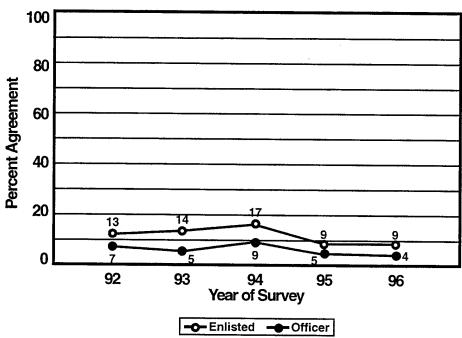
# (Q134e) I received a great deal of HIV/AIDS information received from chaplains in the past 12 months?



(Q134f) I received a great deal of HIV/AIDS information from training videos in the past 12 months?



# (Q134g) I received a great deal of HIV/AIDS information received from STD clinic in the past 12 months?



### Appendix

Navy-wide Personnel Survey: 1996

# Navy-wide

# Personnel

# Survey 1996



**Chief of Naval Personnel** 

Washington, DC 20370-5000

RCS 1000-26

Navy Personnel Research and Development Center

San Diego, CA 92152-7250

### PRIVACY ACT STATEMENT

Authority to request this information is granted under Title 5, U.S. Code 301 and Department of the Navy Regulations, Executive Order 9397. License to administer this survey is granted under OPNAV Report Control Symbol 1000-26, which expires on 30 Sept 1997. Personal identifiers will be used to conduct follow-on research.

PURPOSE: The purpose of this questionnaire is to collect data to evaluate existing and proposed Navy personnel policies, procedures, and programs.

ROUTINE USES: The information provided in this questionnaire will be analyzed by the Navy Personnel Research and Development Center. The data files will be maintained by the Navy Personnel Survey System at the Navy Personnel Research and Development Center, where they may be used to determine changing trends in the Navy.

ANONYMITY: All responses will be held in confidence by the Navy Personnel Research and Development Center. Information you provide will be considered only when statistically combined with the responses of others, and will not be identified with any single individual.

PARTICIPATION: Completion of this questionnaire is entirely voluntary. Failure to respond to any of the questions will NOT result in any penalties except lack of representation of your views in the final results and outcomes.

Please use the last page of this questionnaire for any comments you wish to make.

Please complete the survey and return it in the envelope provided.

If you have any questions, you may contact:

John Kantor

(619) 553-7651 or DSN 553-7651

FAX: (619) 553-9973

e-mail: kantor@nprdc.navy.mil

Navy Personnel Research and Development Center

Survey Operations Center

53335 Ryne Road

Code 122

San Diego, CA 92152-7250

THANK YOU FOR YOUR TIME AND EFFORT!

You have been randomly selected by computer to take part in this survey. Your participation is voluntary. Please take the time to give careful, frank answers. It should take about thirty minutes to complete the survey.

# **IMPORTANT INSTRUCTIONS**

- \* USE NO. 2 PENCIL ONLY.
- \* Do NOT use ink, ballpoint or felt tip pens.
- \* Erase cleanly and completely any changes you make.
- \* Make black marks that fill the circle.
- \* Do not make stray marks on the form.



CORRECT MARK:



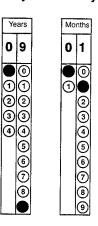
INCORRECT MARK: Ø8 🕳 🔾



For questions that look like the following, print the required information in the boxes provided. Then blacken the corresponding circles under the numbers or letters you printed.

### **EXAMPLE**

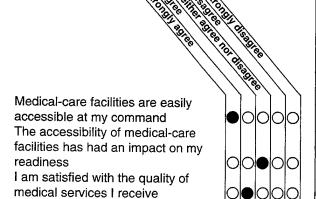
How long have you been on active duty in the Navy?



For questions that look like the next two examples, blacken the circle corresponding to the answer you selected.

### **EXAMPLE**

- What is your current military status?
  - O USN
  - O USNR
  - USNR (TAR)
  - O USNR (265/TEMAC/Canvasser Recruiter/ **ACDUTRA**
- How much do you AGREE or DISAGREE with the following statements?



a.

# BACKGROUND

(	PERSONAL
1.	What is your gender?  Male Female
	The answers for Questions 2 and 3 are based on the standard DoD race and ethnic categories. If you are of mixed heritage, please select the racial and ethnic group with which you MOST closely identify.
2.	What is your racial background?  White Black/African-American Asian/Pacific Islander American Indian Other
3.	What is your ethnic background?  Mexican, Chicano, Mexican-American Puerto Rican Cuban Other Spanish/Hispanic Japanese Chinese Korean Vietnamese Asian Indian Filipino Pacific Islander (Guamanian, Samoan, etc.) Eskimo/Aleut Other not listed above None of the above
4.	What is your highest level of education?  Less than high school completion/no diploma Alternate degree/GED/home study/adult school certification High school diploma/graduate Some college, no degree Associate's degree or other 2 year degree Bachelor's degree Master's degree Doctorate or professional degree

5.	Catholic Protestant (Baptist, Methodist, Lutheran, etc.) Jewish Orthodox churches (Greek, Russian, etc.) Muslim Buddhist Mormon Pentecostal Other religion not listed No religious preference
6.	When you first entered the Navy, what was your marital status?  Single and never married Married for the first time Remarried, was divorced once Remarried, was divorced two or more times Remarried, was widowed once Remarried, was widowed two or more times Legally separated or filing for divorce Legally separated or filing for divorce, was divorced before Divorced once Divorced twice Divorced four or more times Widowed
7.	What is your current marital status?  Single and never married  Married for the first time  Remarried, was divorced once  Remarried, was divorced two or more times  Remarried, was widowed once  Remarried, was widowed two or more times  Legally separated or filing for divorce  Legally separated or filing for divorce, was divorced before  Divorced once, now single  Divorced twice, now single  Divorced three times, now single  Divorced four or more times, now single  Widowed
	If you have NO SPOUSE, fill in the circle  and skip to Question 11

ο.	what is your spouse's employment situation?	I						
	Active Duty Military     Military Reserve     Civil Service     Civilian job, private sector	1	If you have NO children years of age living in yo the circle () and skip t	ur ho	ouseh	old, i		21
	<ul> <li>Self-employed</li> <li>Retired</li> <li>Not employed, by choice (e.g., student, homemaker)</li> <li>Not employed, but actively job hunting</li> <li>Not employed for other reasons (e.g., medical reasons)</li> </ul>	12.	How many of your ch under the age of 21 li (Include children for a custody.)  AGE GROUP OF CHILDREN	ve in whon	your 1 you MBEF	hous have	eholo joint	d? : OREN
9.	Is your spouse employed full-time or part-time? (Count military reserve status as part-time employment.)  O Does not apply/spouse is not employed Full-time Part-time	a. b. c. d. e. f. g.	Under 6 weeks 6 wks through 12 mos 13 through 24 mos 25 through 35 mos 3 through 5 yrs 6 through 9 yrs 10 through 12 yrs 13 through 15 yrs	00000000	00000000	000000000	99999999	9999999
10. 11.	Your spouse's contribution to your family income, relative to your contribution (excluding children's income) is:  None, my spouse has no income Half or less than half of my contribution About three-fourths of my contribution About equal to my contribution Greater than my contribution	h. i.	Are you or any of the household currently rany of the sources lis (Select ALL that apply O No, don't qualify for Food stamps O Food Locker	famil eceiv ted b	② ly me /ing a elow	③ mber issist ?	s in y	⑤ ⑥ four from
11.	Do you have any family members enrolled in DEERS? (Select ALL that apply.)  No, I have no family members enrolled in DEERS Spouse (non-military) Child(ren) living with me Child(ren) not living with me Child(ren) living part-time with me (i.e., joint custody with ex-spouse) Legal ward(s) living with me Parent(s) or other relative(s)	14.	SHARE Program Woman Infant Chike Don't know if receive  Were one or more of y parents, or guardians military any time while (prior to your 18th bir (Select ALL that apply No Yes, Navy Yes, Marine Corps Yes, Air Force Yes, Army Yes, Coast Guard	ving a vour ∣ on A e you thday	paren ctive	sistar its, st Duty	ep-	e

15.	Are you accompanied by the family members in your household on your present assignment?  O Does not apply/no family members		CAREER
	<ul> <li>Yes</li> <li>Temporarily unaccompanied (family members will join me later)</li> <li>Permanently unaccompanied because it was required for the billet</li> <li>Permanently unaccompanied because family members were not command sponsored (overseas tour)</li> <li>Permanently unaccompanied by choice</li> </ul>	18.	How long have you been on Active Duty in the Navy? (Count the time from the day you were sworn in.)  Years  Months  O O O O O O O O
16.	Answer Question 16 only if you selected this option. Otherwise, skip to Question 17.  Which reasons BEST describe why you are		
	permanently unaccompanied by family members in your household?		8 9 9
	(Select UP TO THREE answers.)  Spouse employment  Home ownership  Availability of military family housing  Availability of civilian housing  Cost of civilian housing  Spouse's education  Children's schools  Ties to the community	19.	What is your current military status?  USN USNR USNR USNR (TAR) USNR (265/TEMAC/Canvasser Recruiter/ACDUTRA)
	Family members prefer to remain in another location	20.	What is your paygrade?
	<ul> <li>Costs associated with moving</li> <li>Your work schedule</li> <li>Availability of health care and education services for special needs</li> <li>Availability of activities/facilities for family</li> </ul>		<ul> <li>○ E-1</li> <li>○ W-1</li> <li>○ C-1</li> <li>○ C-2</li> <li>○ C-3</li> <li>○ C-3</li> <li>○ C-4</li> <li>○ C-5</li> <li>○ C-1</li> <li>○ C-2</li> <li>○ C-2</li> <li>○ C-2</li> <li>○ C-3</li> <li>○ C-3</li> <li>○ C-4</li> <li>○ C-5</li> </ul>
	members/child care  Inadequate time to make moving arrangements  Length of new duty assignment  Personal reasons  Other		○ E-6       ○ O-6         ○ E-7       ○ O-1E       ○ O-7 or above         ○ E-8       ○ O-2E         ○ E-9       ○ O-3E
	O Not applicable	21.	How long have you been in your current
17.	What is your current age?		paygrade?
6	Months   Months		Years         Months           0 0 0         0 0           1 1 0         0 0           1 0 0         0 0           1 0 0         0 0           2 0         3           3 0         4           4 0         5           6 0         0           7 0         0           8 0         9

22.	What is your designator? (Begin numbering in the LEFT column.)  Does not apply/l am enlisted	0.5	
23.	0000 0100 0000 0100 0000 0000 0000 000	<b>25.</b> a. b.	How much do you AGREE or DISAGREE with the following statements?  I feel women have the ability to successfully carry out the duties of their combat roles in the Navy I fully accept women in their combat roles in the Navy  What is your current billet?  Sea duty Shore duty Other (e.g., neutral duty, Duty Under Instruction)
	what is your general rating? (Begin lettering in the LEFT column.)  Does not apply/I am an officer  Not rated/not designated striker   AAA  BBB CCC CCC DO DO CCC DO DO CCC CCC CCC CCC	27.	To what type of ship/activity are you currently assigned?  (If applicable, select ALL that apply.)  Shore or Staff Command  Afloat staff  Training Command  Aviation Squadron (deployed to ships)  Aviation Squadron (deployed to shore)  Carrier based A/C Squadron/Detachment  Aircraft Carrier (other than carrier based A/C Squadron/Detachment)  Cruiser  Destroyer types (includes frigates)  Minecraft  Submarine  Tender/Repair ship  Reserve Unit  Service Force ship  Amphibious ship  Amphibious craft  Other
	000 000 000 000 000 000 000 000 000 00		In which FLEET are you now homeported?  Does not apply 2nd Fleet, Atlantic 3rd Fleet, Pacific 5th Fleet, Persian Gulf 6th Fleet, Mediterranean 7th Fleet, Far East Don't know
24.	Are both males and females assigned to your present command?  O Yes O No		7

29.	What is the geographical location of your current assignment? (If deployed, where are you homeported or based?)  Alaska or Hawaii  CONUS (continental U.S., excluding Alaska and Hawaii)  Europe Far East Caribbean Middle East South or Central America Other	33.	Since the Bureau of Naval Personnel (BUPERS) Home Page came on-line in September 1995, I have used it:  Never (I did not know it existed) Never (but I knew it existed) Never (I do not have Internet access) A few times, and I was satisfied A few times, and I did not find it useful Frequently; I find it very useful and informative
30.	What is the zip code of your current DUTY		PROCESS
	STATION? (Duty station zip can be found on		
	the envelope in which you received this survey.)		
		34.	How far in advance of your last Projected
			Rotation Date (PRD) did you first contact your
			detailer?
			O 1 to 30 days
	2022		O 31 to 60 days
	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3		O 61 to 90 days
	(4) (4) (4) (4) (4) (5) (5) (5) (5) (5) (5) (5) (5) (5) (5		91 days to 6 months
	66666-666		<ul><li>More than 6 months</li><li>Does not apply</li></ul>
			O boes not apply
	0000-000		
	9999 - 9999	35.	How far in advance of your last PRD did you
0.4	handel of the first of the firs		negotiate your orders?
31.	In which of the following sources do you find		O Not applicable
	most of your general information about the Navy? (Select ONE answer.)		O 1 to 30 days
	Navy produced information sources (your		31 to 60 days
	base/station newspaper, Navy/Marine Corps TV		O 61 to 90 days O 91 days to 6 months
	News, <u>All Hands</u> magazine, Navy messages,		O More than 6 months
	plans of the day/week, morning quarters,		- More than o months
	Captain's Call, word from your leading petty		
	officer/division officer, other Navy information	36.	How many assignment choices were available to
	sources)		you on your first call to your detailer?
	Externally produced information sources		O Not applicable
	(Navy Times or other Navy focused publications)		O More than 4
	C Local or national newspaper		O 4
	Local or national television		0 3
32.	Where do you find most of your information		O 2 O 1
	about Navy personnel policies and programs		None, told to call back at the next requisition date
	which affect you? (Select ONE answer.)		None, told to call back at the flext requisition date
	O Navy produced information sources (your		
	base/station newspaper, Navy/Marine Corps TV	37.	How far in advance of your last change of station
	News, All Hands magazine, Navy messages,		or actual rotation date did you receive your
	plans of the day/week, morning quarters,		orders?
	Captain's Call, word from your leading petty		O Not applicable
	officer/division officer, other Navy information sources)		0 1 to 30 days
	Externally produced information sources		31 to 60 days
	(Navy Times or other Navy focused publications)		O 61 to 90 days O 91 days to 6 months
	Local or national newspaper		O 91 days to 6 months O More than 6 months
	O Local or national television		O Did not receive orders in advance
			2 2.2 Hot room orders in advance
8			

38.	Were your last orders issued early enough to allow you to complete preparations for your PCS move?	44.	How much do you AGREE or DISAGREE with the following statements?
	<ul><li>Move not required, new duty station was in same geographic location</li><li>Yes</li></ul>		
	No     Not applicable		
	C		
39.	How important is homebasing (i.e., a career sailor remaining in the same geographic location for most of his/her tours) to you?  O Very important	a.	I want to experience a variety of assignments in different locations during my career in the Navy
	Important     Neither important nor unimportant	b.	I want to stay in a specific geographic location (homeport) for
	Unimportant     Very unimportant	C.	I would be willing to serve longer sea duty tours if it would allow me to stay in a specific geographic
40.	Do you feel there is a conflict between homebasing and maintaining a promotable career path?	d.	location (homeport) for the majority of my tours I would be willing to extend one year on sea duty for an extension bonus
	O Yes O No	e.	equal to one month's basic pay I would be willing to extend one year on overseas duty for an extension
41.	conflicts between your personal desires and the needs of the Navy?		bonus equal to one month's basic pay
	<ul><li>Very effective</li><li>Effective</li><li>Not very effective</li></ul>	45.	Fill in the circle next to the homeport where you would want to spend the majority of your tours
	Not effective at all     Does not apply		(you may pick more than one):  Bangor/Bremerton, WA Brunswick/Bath, ME Camp Pendleton, CA
42.	When choosing your last assignment, what was your primary concern?		Corpus Christi/Ingleside/Kingsville, TX Earle, NJ Everett/Whidbey Island, WA
	O Future promotability O Type of duty O Geographic location		O Havelock/Cherry Point/Camp Lejeune, NC O Jacksonville, FL/Mayport, FL/Kings Bay, GA O Lemoore, CA
	O Platform O Spouse's collocation O Other		O Naples, Italy O New London/Groton, CT O Norfolk/Tidewater Area, VA
43.	Overall, how prepared were you for your last deployment?		O Pascagoula/Gulfport, MS O Pearl Harbor, HI O Port Hueneme/Point Mugu, CA
	<ul> <li>Extremely prepared</li> <li>Mostly prepared</li> <li>Somewhat prepared</li> <li>Barely prepared</li> <li>Not prepared</li> </ul>	,	<ul> <li>Rota, Spain</li> <li>San Diego, CA</li> <li>Sasebo, Japan</li> <li>Tinker AFB/Oklahoma City, OK</li> <li>Yokosuka, Japan</li> </ul>
	O Does not apply		

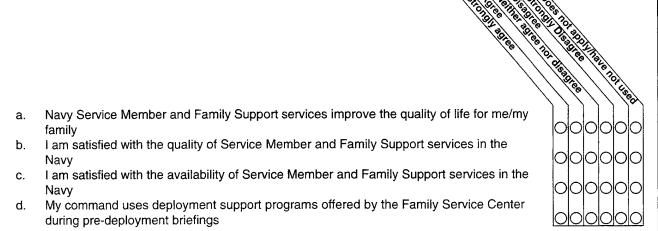
46.	Fill in the circle next to the reason or reasons for the choice of homeport you made in Question 45 (you may pick more than one):  Cost of living Spouse employment Schools for family members Medical care Relatives live close by Climate/weather Military housing Recreational activities Purchased a home Other	If you have NOT used BUPERS ACCESS, or the next question does not apply, fill in the circle and skip to the next box below.  48. If you have used the BUPERS ACCESS comput bulletin board system (or if someone else operated it for you), please rate the extent to which you AGREE or DISAGREE with each of the following statements:	
47.	I would not reenlist if I was transferred to a command in the following location(s) (you may pick more than one):  Bangor/Bremerton, WA Brunswick/Bath, ME Camp Pendleton, CA Corpus Christi/Ingleside/Kingsville, TX Earle, NJ Everett/Whidbey Island, WA Havelock/Cherry Point/Camp Lejeune, NC Jacksonville, FL/Mayport, FL/Kings Bay, GA Lemoore, CA Naples, Italy New London/Groton, CT Norfolk/Tidewater Area, VA Pascagoula/Gulfport, MS Pearl Harbor, HI Port Hueneme/Point Mugu, CA Rota, Spain San Diego, CA Sasebo, Japan Tinker AFB/Oklahoma City, OK Yokosuka, Japan	a. The system is easy to use b. The system gave me the information I needed c. The system made it easier to communicate with my detailer d. The system has reduced the number of calls I make to my detailer  If you have NOT used the BUPERS Interactive Voice Response (IVR) 1-800-NAVY789 system, then the next question does not apply; fill in the circle and skip to the next box on page 11.  49. If you have used the BUPERS Interactive Voice Response (IVR) 1-800-NAVY789 system, please rate the extent to which you AGREE or DISAGREE with each of the following statements:	
10			

	f you have NOT used the Job Ac Selection System (JASS), then th does not apply; fill in the circle Question 51.	e next guestion	52	<ul> <li>Would you be interested in a duty beyond your original P increased by the amounts list</li> <li>Does not apply/would not incentive</li> </ul>	RD if bonuse sted below?	s were
50.	If you have used the Job Adve Selection System (JASS), plea to which you AGREE or DISAG the following statements:	se rate the extent		\$2,000 per year for 2 years \$3,000 per year for 3 years \$4,000 per year for 4 years \$5,000 per year for 5 years	Yes O O	<b>№</b> 0000
a. b. c. d.	The system is easy to use The system gave me the informal I needed The system made it easier to communicate with my detailer The system has reduced the number of calls I make to my detailer	tion OOOO	53.	sea duty if sea pay remained bonus of approximately \$3,0 offered.  Does not apply/do not recessory agree Agree Neither agree nor disagree Disagree Strongly disagree	I the same and the same and the sea pay a same and the sea pay a stending on a sisted below be sequent sho	nd a vas sea neyond re
51.	How effective do you feel each methods is for interacting with	your detailer?		Extend by 1 year Extend by 2 years Extend by 3 years Extend by 4 years	Yes O O	Nº 0000
a. b. c. d.	Preference Card/Form Enlisted Personnel Action Request (NAVPERS 1306/7) Letter/FAX Telephone (normal detailing hours) Telephone (AM/PM detailing		55.	Would you be interested in exduty for the amount of time li your original PRD if your hon the same?  Does not apply  Extend by 1 year  Extend by 2 years  Extend by 3 years  Extend by 4 years	sted below b	eyond ned
f. g. h. i.	hours) Voice Mail Electronic Mail BUPERS Interactive Voice Response (IVR) 1-800-NAVY789 system Job Advertising and Selection System (JASS) Personal visit		56.	Would you be interested in exduty if you were not subject to (i.e., tax exemption) during you yes  Yes  No  Not sure  Does not apply	o federal taxe	s
า. เ	Detailer field trip BUPERS ACCESS Naval message Command Career Counselor/		ar	se the last page of the question by comments you wish about the d Assignment Process.	nnaire to mak ne Detailing	e

## **QUALITY OF LIFE PROGRAMS**

### SERVICE MEMBER AND FAMILY SUPPORT PROGRAMS

- On Not On Not To Not to the last of the la В. 57. A. If you have used the following Service Member and Reason Not Used Family Support programs/services at your PRESENT **DUTY STATION**, please rate their quality. Α. Quality B. If you marked "Not Used" in Section A, please indicate in Section B the MOST important reason why you did not use that program/service. a. Deployment Support Programs b. Family Service Center (FSC) Counseling (personal, family, marital) c. Exceptional Family Member (EFM) Program d. Relocation Assistance Program (RAP) (e.g., homeport change, SITES, loan locker, Indoc) e. Transition Assistance Management Program (TAMP) Sexual Assault Victim Assistance Program Sexual Assault Awareness and Prevention presentation h. Housing Referral Services **Housing Management Services FSC Family Education Programs** į. k. New Parent Support Team Family Service Centers-overall m. Spouse Employment Assistance Program (SEAP) n. Family Advocacy Program (FAP) o. Personal Financial Management (PFM) p. Victim Witness Assistance Military ID card issuing services q. Navy Family Ombudsman Program r.
- 58. How much do you AGREE or DISAGREE with the statements that follow about programs/services you have used WHILE IN THE NAVY? (For a brief listing of services, see Question 57.)



Legal Assistance Services

59.	How often do you have trouble paying your bills?  Never Seldom Occasionally Usually Always	65.	services have you or your family used in the last 24 months? (Select ALL that apply.)  Wills/powers of attorney/SGLI (Serviceman's Group Life Insurance)  Separation/divorce Child support/custody
60.	How much of an emergency fund (cash deposited in a savings institution immediately available for emergencies) do you keep available?  One or less than one pay period One pay period One months pay Two months pay Three or more months pay		<ul> <li>Tax assistance</li> <li>Landlord-tenant/real estate</li> <li>Financial counseling/bankruptcy/debts</li> <li>Consumer affairs/contracts</li> <li>Adoption/name change</li> <li>Notary Public</li> <li>Other</li> <li>Not applicable/none</li> </ul>
61.	Do you know who your Command or Divisional Financial Specialist is?  Yes  No	66.	Which of the following documents do you or your family have? (Select ALL that apply.)
62.	Does your Command or Divisional Financial Specialist conduct adequate training on financial subjects?  Yes  No  Does not apply/don't know	67.	Navy legal assistance services in the last 24 months?  0 0 1
63.	I would like to attend training in the following topics: (Select ALL that apply.)  Car buying strategies		○ 2 ○ 3 ○ 4 or more
	College savings Retirement Home buying Budgeting Garnishment Debt management Investments Military pay structure Major purchasing strategies	68.	Improvements in the conditions of sea service/ duty would improve my quality of life.  Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree Does not apply
64.	How would you evaluate your command's involvement with personal financial matters in each of the following areas?		
a. b. c.	Collection Advising members of their rights Dependent issues		13

13

69a.	What would improve your quality of life aboard ship while IN PORT? (Select UP TO FIVE answers.)	(N	MORALE, WELFARE, AND RECREATION (MWR) AND HOUSING
	O Upgrade of living spaces		
	O Upgrade of leisure areas		
	O Improvement to sailors' lounge/recreation	If yo	ou are NOT serving on a ship, skip to Question 72.
	room/activities		, , , , , , , , , , , , , , , , , , ,
	O Increased leisure activities		
	O More privacy	70.	To what degree would your quality of life ON
	Quality of food/food service		BOARD SHIP be reduced if the following
	More flexible chow hours	ļ	shipboard recreation program activities or
	_		services were not available?
	Increased job training		\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
	Better ship-shore/telephone communications/		
	e message		
	O Modified/more balanced OPTEMPO/		
	PERSTEMPO schedule		
	Increased shore visits/port calls		
	Availability of FSC deployment services		Fitness equipment
	program		
	Availability of educational programs (i.e.,		
	DANTES, PACE)	a.	Fitness equipment
	Enhanced library facilities	b.	Fitness activities OOOOO
	O Entertainment media (e.g., videos, video	c.	Entertainment tickets/local tours
	games, etc.)	d.	Board/table games
	O Pre-deployment stand down	e.	Recreation/sports gear issue
	O Less frequent duty days/more duty sections	f.	Base recreation activities when in
	More predictable working hours		port
	O Other	g.	Crew's lounges
		9.   h.	Movies/TV entertainment
69b.	What would improve your quality of life aboard		
	ship while UNDERWAY?	71.	From the following list of SHIPBOARD
	(Select UP TO FIVE answers.)		recreation programs, select those IMPORTANT
	O Upgrade of living spaces		to you in contributing to your quality of life.
	O Upgrade of leisure areas		(Select UP TO FOUR answers.)
	O Improvement to sailors' lounge/recreation		O Tours ashore - homeport
	room/activities		O Tours ashore - liberty port
	O Increased leisure activities		O Sightseeing tours
	O More privacy		O Discount tickets/ticket rebate programs
	Quality of food/food service		O Gear issue
	O More flexible chow hours		O Special events in port
	O Increased job training	:	O Special events underway
	O Better ship-shore/telephone communications/		O Sports and athletics
	e message		O Video games
	Modified/more balanced OPTEMPO/		O Leisure reading
	PERSTEMPO schedule		O Computers for personal use
	O Increased shore visits/port calls		O Movies/TV entertainment
	Availability of FSC deployment services		O Leisure/skills development
	program		Exercise/physical fitness
	O Availability of educational programs (i.e.,		O Board games
	DANTES, PACE)		Listening to music
	O Enhanced library facilities		
	O Entertainment media (e.g., videos, video		
	games, etc.)		
	O Pre-deployment stand down		
	Other		

72.	Which BEST describes your current living	77	. I prefer government family housing over
	arrangements?	ļ	dependent BAQ/VHA.
	Military family housing	1	O Strongly agree
	O Government-leased housing in the civilian		O Agree
	community	1	
	Personally-owned (or shared ownership)		Neither agree nor disagree
	bousing in the civilian community		O Disagree
	housing in the civilian community		Strongly disagree
	Shared rental housing in the civilian community	1	Not eligible/single
	O Personally-rented housing in the civilian		
	community	1	
	O Personally-rented space to park mobile home	78.	If you are assigned to a ship, and your ship is
	owned by service member		in homeport, where would you prefer to live?
	On a ship	1	O Not applicable
	O Bachelor's Quarters (BQ)	Ì	Onboard ship
	Other		O Barracks
			Navy housing
73.	If you are shore based and live in Bachelor's	l	O Civilian housing
	Quarters, would you voluntarily move off-base		
	if you were offered BAQ/VHA?	1	Other
	Definitely would		
		70	Marana and and the state of the
	Probably would     Property and the second sec	79.	y and a substant of the four office to
	© Don't know		in port, why do you choose to live onboard
	Probably would not		ship instead of living in the barracks?
	© Definitely would not		<ul> <li>Does not apply/I live in the barracks</li> </ul>
	© Does not apply		O Does not apply/I live off-base
		1	O I am a geographic bachelor
74.	If your answer to Question 73 was C, D, or E,		Barracks not available
	what is the MOST important reason?		O I prefer to live onboard ship
	O Did not consider it		O I have no choices because of my duty
	O PRD	}	assignments
	O Crime		I am not authorized
	O Too expensive		O Tain not addition25d
	O Transportation problem	[	
	O Availability problem	80.	How much do you AGREE or DISAGREE with the
	O Selected for advancement		following statements?
	O Separating from the Navy		How much do you AGREE or DISAGREE with the following statements?  VIOLET OF THE PROPERTY OF TH
	Other		12/2/2/2
	<u> </u>		
<b>7</b> 5.	If you were stationed aboard a ship and were		
	offered the opportunity to move into the BQ,		
	would you be willing to move?		
	Definitely would		
	Probably would		
	© Don't know		
		a.	my process aring an arigometric are
	Probably would not     Profile to the control of the control		having a positive effect on my job
	© Definitely would not		performance OOOO
76.	If your anawar to Owenting 75 O. D.	b.	My present living arrangements are
70.	If your answer to Question 75 was C, D, or E,		having a positive effect on my
	what is the MOST important reason?		decision to stay in the Navy
	O Did not consider it	C.	In general, I can afford the things I
	O PRD		or my family need(s)
	O Crime	d.	Overall, I am satisfied with my
	O Too expensive		quality of life
	O Transportation problem		
	O Availability problem		
	O Selected for advancement		If you do NOT have children between the ages
	Separating from the Navy		of 6 and 17, fill in this circle  and skip to
	Other		the box before Question 83.
			and box before Question 03.

a. Before/after school programs b. Sports and fitness programs c. Recreational/social activities d. Day camps e. Personal development programs f. Teen programs f. Teen programs  82. How SATISFIED are you with the overall quality of these Navy-sponsored YOUTH (ages 6-17) recreation programs at your base?	83. Who is the PRIMARY caregiver for your youngest child during your regular work day/shift? (Select ONE answer.)  Spouse, by choice Spouse, not by choice Military Child Development Center Base-operated family home care program Private licensed facility Civilian operated family home care At-home employee (nanny, au pair, etc.) Relative/older siblings Friend Other I currently have no arrangements/I have a child care problem  84. If you are NOT using military child care centers or family home care, why not? (Select ONE answer.) Does not apply/I am using such care Do not need it/I have other arrangements Service is not available/I am not aware of such service Center and family home care have a waiting list Location of center is not convenient Quality of care available is substandard Restricted hours/no overnight care Too expensive Prefer child care closer to home Other
c. Recreational/social activities d. Day camps e. Personal development programs f. Teen programs	85. What weekly fees are you currently paying for full-time child care? (If you have more than one child, answer based on the MOST expensive weekly rate.)  Not applicable Less than \$48 per week \$49-\$58 per week \$59-\$68 per week \$59-\$68 per week \$69-\$78 per week \$79-\$88 per week
CHILD CARE	<ul><li>\$89-\$100 per week</li><li>More than \$100 per week</li></ul>
If you have NO CHILDREN WHO REQUIRE CHILD CARE, fill in this circle on and skip to Question 90.  If you have children living with you part-time (i.e., joint custody with ex-spouse), answer the following questions based on the time you have children living WITH you.	<ul> <li>86. How often do child care needs interfere with your ability to perform your job?</li> <li>Never</li> <li>Rarely</li> <li>Sometimes</li> <li>Often</li> <li>Very often</li> </ul>
16	

87.	In what way do child care needs interfere with your performance? (Select the MOST important answer.)  Does not apply/do not interfere Distractions while on duty Miss work Late for work Must leave early Limits billet choices Needs cause friction with coworkers/supervisors Raises general stress level/anxiety Other	<b>91.</b>	How much do you AGREE or DISAGREE with the following statements?  I am satisfied with the opportunity to continue my education at my current duty station
88. 89.	arrangements.  Does not apply Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree I am satisfied with the Navy's child care system. Does not apply/have not used Strongly disagree	b. c. d. e.	I am satisfied with the educational program I am pursuing based on my Navy educational benefits I am satisfied with the courses available to me in the Program for Afloat College Education I am satisfied with the educational counseling services available to me I am satisfied with the variety of educational programs and delivery methods available to me I understand my GI Bill (VEAP/EATP) benefits
90.	O Disagree O Neither agree nor disagree O Agree O Strongly agree  VOLUNTARY EDUCATION  Have you earned a degree since you were on active duty and provided the proper documentation to make sure it appears in your microfiche? O Yes, I have completed a degree and updated my service record O Yes, I have completed a degree but have not updated my service record O No I have not completed a degree	g. 92.	I know I am eligible for GI Bill/VEAP/EATP benefits  What type of academic skills/courses would you be interested in taking? (Select ALL you want.)  None Basic mathematics College algebra Advanced algebra Reading comprehension Grammar Writing Basic science Other  How would you make the educational services provided by the Navy Campus education office at your base even better?
	O No, I have not completed a degree		(Select the THREE MOST important.)  Open an education office at my base Publicize available educational programs Change and expand office hours to accommodate everyone Shorten waiting time to see counselors Provide better informed counselors Encourage more support from my chain of command Improve library accessibility on my base Provide more computers for both course and testing use Provide counselors who understand Navy issues

94.	thing the Navy could do to strengthen the Voluntary Education (VOLED) program? (Select ONE answer.)  Maximize support from Tuition Assistance (TA) Hire more educational staff Incorporate new technology into program operations  Offer PACE-type computer courses on all shore bases	98. My TAD/TDY travel claim was processed in a timely manner.  Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree Did not make travel claim
	O Refurbish educational offices Other  NAVY SPONSOR PROGRAM	Use the last page of the questionnaire to make any comments you wish about Quality of Life, including Service Member and Family Support Programs, MWR/Housing, Child Care, Voluntary Education, Navy Sponsor Program, and Transportation.
95.	How satisfied were you with the assistance from the sponsor assigned to you during your PCS transfer to your present command?  I did not want a sponsor  I was not assigned a sponsor  Very satisfied  Satisfied  Neither satisfied nor dissatisfied  Dissatisfied  Very dissatisfied	ORGANIZATIONAL CLIMATE  JOB SATISFACTION
96.	Which of the following occurred during your last PCS transfer? (Select ALL that apply.)  I was not assigned a sponsor Sponsor transferred before I arrived I did not receive a Welcome-Aboard package I did not receive a letter from the command Sponsor did not meet me on arrival Sponsor did not help me None of these occurred	a. I am satisfied with the quality of leadership at my command b. My command supports command events
	TRANSPORTATION	c. I am generally satisfied with my current job d. In general, I like the work I do in the
97.	The transportation support provided by the Navy Passenger Transportation Office (NAVPTO) is responsive to my needs.  O Does not apply/have not used/not familiar with NAVPTO O Strongly agree O Agree O Neither agree nor disagree O Disagree O Strongly disagree	e. I am satisfied with my physical working conditions  f. I am satisfied with my career development  g. I enjoy my career in the Navy h. I am glad I chose to join the Navy instead of other alternatives I was considering
18	i	

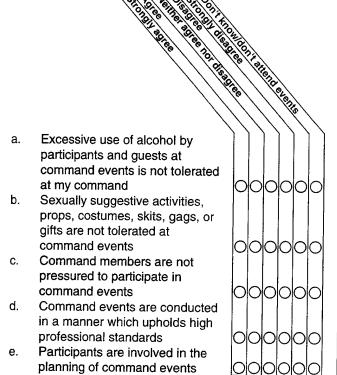
### 100. How much do you AGREE or DISAGREE with 102a. What were your Navy career plans ONE the following statements? YEAR AGO? O Definitely decided to stay in the Navy at least until eligible to retire O Probably would stay in the Navy at least until eliaible to retire O Didn't know if I would stay in the Navy until eligible to retire O Probably would not stay in the Navy until eligible to retire I think I am adequately paid for the O Definitely would not stay in the Navy until job I do eligible to retire b. The amount I am paid is an O Was eligible to retire and had decided to leave important reason for me to stay in O Was eligible to retire, but had made no the Navy decision to leave The amount I would receive as C. O Was eligible to retire, but wanted to stay retirement benefits is an important O Not allowed to stay until retirement reason for me to stay in the Navy O I was not in the Navy 12 months ago until retirement O Undecided I think the pay allowances given to Navy members with dependents 102b. If your plans changed, why? \_\_\_\_\_ relative to that given to members without dependents is fair 103. How SATISFIED or DISSATISFIED are you with 101. What are your CURRENT Navy career plans? the following aspects of leadership quality: O Definitely decided to stay in the Navy at least until eligible to retire O Probably will stay in the Navy at least until eligible to retire O Don't know if I will stay in the Navy until eligible to retire O Probably will not stay in the Navy until eligible O Definitely will not stay in the Navy until eligible to retire O Eligible to retire now and have decided to leave a. Officer community O Eligible to retire now, but have made no LDO community b. decision to leave Chiefs' community C. O Eligible to retire now and want to stav d. Overall Navy Not being allowed to stay until retirement O Undecided 104. If you marked Dissatisfied or Very Dissatisfied in the above question, please indicate the MOST important reason why: Officer community a. b. LDO community Chiefs' community C. Overall Navy

105. Which of the following would be your MOST	112. Will you be taking a reenlistment action within
important reason for leaving or thinking of	the next 12 months?
leaving the Navy?	O Yes
<ul><li>Lack of leadership integrity</li></ul>	O No
<ul><li>Lack of leadership training</li></ul>	
Lack of leadership ability	
<ul> <li>Lack of leadership concern for personnel</li> </ul>	113. How likely is it that you will reenlist at your next
	decision point?
	O Very likely
106. In reference to the Performance Evaluation and	O Likely
Counseling System, did counseling occur at	O Undecided
mid-term?	O Unlikely
O Yes	O Very unlikely
O No	Very utilikely
O Not sure	
O Motouro	114. What influence did the Selective Reenlistment
	Bonus (SRB) have on your LAST decision to
107. Did counseling occur when evaluation was	reenlist?
done?	
O Yes	O Does not apply/am serving my first enlistment
	SRB not available in my rate
O No	No influence at all
O Not sure	Minimal influence
	<ul> <li>Significant influence</li> </ul>
400 Warranger 1	
108. Were you given an opportunity to submit input	
to your evaluation?	
O Yes	FORCE REDUCTION AND
O No	BASE CLOSURE ISSUES
O Not sure	
100 By which of the below listed neverses	445 11
109. By which of the below listed persons was your	115. How much do you AGREE or DISAGREE with
counseling conducted?	115. How much do you AGREE or DISAGREE with the following statements?
counseling conducted?  Immediate supervisor	115. How much do you AGREE or DISAGREE with the following statements?
<ul><li>counseling conducted?</li><li>Immediate supervisor</li><li>Second level supervisor</li></ul>	115. How much do you AGREE or DISAGREE with the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other	the following statements?
<ul><li>counseling conducted?</li><li>Immediate supervisor</li><li>Second level supervisor</li></ul>	the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other	the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred	the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned?	the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate	the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate	the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate	the following statements?
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate	a. Rightsizing is being carried out in
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA,
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA,
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate  111. How do you feel about the promotion recommendation?	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Very fair/accurate Very fair/accurate  111. How do you feel about the promotion recommendation? Very fair/accurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Very fair/accurate Very fair/accurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Fair/accurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Reit/accurate Neither fair/accurate nor unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Reit/accurate Neither fair/accurate nor unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very fair/accurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Reit/accurate Neither fair/accurate nor unfair/inaccurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its mission efficiently and effectively
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its mission efficiently and effectively e. I expect to spend significantly
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/accurate Fair/accurate Neither fair/accurate Very fair/accurate Fair/accurate Neither fair/accurate Very fair/accurate Very fair/accurate Very unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its mission efficiently and effectively e. I expect to spend significantly more time at sea on my next tour
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its mission efficiently and effectively e. I expect to spend significantly more time at sea on my next tour due to decreased manning levels
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Fair/accurate Very unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its mission efficiently and effectively e. I expect to spend significantly more time at sea on my next tour due to decreased manning levels f. Rightsizing has decreased my
counseling conducted?  Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred  110. How do you feel about the trait grades assigned? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate  111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate Very unfair/inaccurate	a. Rightsizing is being carried out in a way that is fair to all members b. Rightsizing tools (SERB, TERA, ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its mission efficiently and effectively e. I expect to spend significantly more time at sea on my next tour due to decreased manning levels

115.	cont'd. How much do you AGREE or DIS the following statements?		116.	Are you currently assigned to a cowhich will close/be decommission due to rightsizing DURING your to Yes No Don't know	ed/relocate
g.	I am less likely to choose to stay in the Navy until eligible to retire		117.	How much do you AGREE or DISA the following statements?	GREE with
h.	because of rightsizing I would be more likely to leave the Navy if the support programs are reduced				
i.	Regardless of my performance, I expect to be separated/retired before I would have chosen to				Total de la
j.	leave the Navy The value of the retiree's benefits is declining		a.	People should always tell the truth even though it may hurt them or	
k.	I expect that my family and I will have full access to military medical care when I retire		b.	other people Sometimes you have to bend or	0000
l.	If retirement benefits are reduced, I would consider leaving the Navy prior to retirement		c.	break the rules in order to get the job done Responsibility is a key quality of an effective sailor	00000
m.	eligibility My civilian friends understand		d.	It is important that people know and do their jobs well	00000
n.	and respect the job I do I feel the public strongly supports	000000	e.	Being a team player is more important than individual	
ο.	the military and its mission If offered a separation bonus (e.g., VSI, SSB), early retirement,		f.	accomplishment Loyalty to the Navy is ultimately	
	or other financial incentive to leave the Navy before my current enlistment/obligation is up, I		g.	more important than loyalty to my peers, subordinates, and superiors Concern for the well-being of	00000
	would accept it		h.	shipmates is important Everyone should serve his or her	00000
p.	My command's mission requirements have decreased in proportion to its reduced manning		i.	country in some way or another People should always report others who engage in sexual harassment	00000
q.	levels My unit's mission requirements		j.	When faced with difficult ethical, moral, and/or life choices, people	
	have increased as a result of rightsizing			should rely on their religious/spiritual faith in their decision making	
r.	My workload has increased as a result of rightsizing	000000		Take the decision making	
s.	Rightsizing will delay my advancement	000000			
t.	I would leave the Navy at the end				
	of my current enlistment/ obligation if suitable civilian employment were available	000000			
					21

### **COMMAND EVENTS**

118. How much do you AGREE or DISAGREE with the following statements about conduct at command events? These are events intended to promote good morale and social interaction (e.g., initiations, hail-and-farewells, promotion ceremonies, and command picnics).



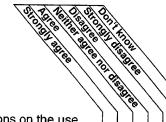
Use the last page of the questionnaire to make any comments you wish about Organizational Climate, including Job Satisfaction, Force Reduction and Base Closures, and Command Events.

## **HEALTH ISSUES**

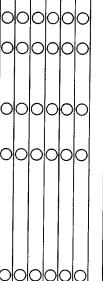
# NAVY DRUG/ALCOHOL AND OBESITY PROGRAM POLICIES

- 119. Attendance at Alcohol and Drug Abuse for Managers/Supervisors (ADAMS) for E-6 and above personnel is encouraged at my command.
  - O ADAMS is not available at my command
  - O Don't know
  - O Strongly disagree
  - O Disagree
  - O Neither agree nor disagree
  - O Agree
  - O Strongly agree

120. How much do you AGREE or DISAGREE with the following statements on the Navy's drug/alcohol and obesity program policies?



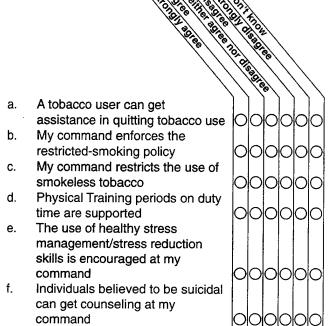
- Existing regulations on the use and abuse of alcohol should be more strictly enforced
- b. Penalties for the abuse of alcohol at my command are sufficient
- At my command, the Navy's policies on alcohol use/abuse are applied fairly across all paygrades
- d. At my command, the difference between alcohol use and alcohol abuse is clearly understood
- e. Treatment for problems related to alcoholism and alcohol abuse has a negative effect on a member's Navy career (e.g., makes it more difficult to obtain choice assignments, receive promotions, and be retained in the Navy)
- f. There is immediate intervention and referral to treatment for those with alcohol problems
- g. Alcohol abuse awareness and deglamorization/education efforts are important at my command



120. cont'd  How much do you AGREE or DISAGREE with the following statements on the Navy's drug/	123. How much do you AGREE or DISAGREE with the following statements about drug/alcohol use/abuse in the Navy?
alcohol and obesity program policies?	,
VII JA RELIGIO DE LA CONTROL D	
	a Harawatha Manda na Gunda na
information to make healthy food choices	a. I know the Navy's policy about alcohol and other drug abuse b. This command intervenes and offers help for anyone with an
i. There is immediate intervention and referral to treatment for those with obesity/compulsive	alcohol problem c. I know my command Drug and Alcohol Program Advisor (DAPA)
overeating problems j. The Navy needs to improve its alcohol abuse prevention efforts	and feel free to contact him/her for assistance d. I feel free to report an alcohol- or drug-related incident which I have
404 11	witnessed to my chain of
121. I have attended alcohol- and/or drug-related General Military Training (GMT) or alcohol-awareness training in the last six	e. I feel free to request support from my chain of command if I have a
months at this command.	problem with alcohol or drugs
○ Yes ○ No	f. This command's DAPA is proactive in educating the
O Not applicable	command about alcohol and
	other drugs g. The command DAPA is
122. I have attended the 4-hour alcohol-awareness course given by command DAPAs.	supportive of anyone with an
Yes	alcohol or other drug problem  h. This command deglamorizes
○ No	alcohol (e.g., does not promote
O Plan to attend	alcohol at command functions)  i. Alcohol- and/or drug-related incidents are promptly addressed
	incidents are promptly addressed by leadership in my chain of
	command j. I am aware of the Navy's "Right"
	Spirit" campaign on alcohol
	abuse prevention and deglamorization
	k. The leadership in my command
	sets the proper example regarding responsible alcohol use
	I. My command always provides
	alternatives to alcohol at command events
	<u> </u>
	23

### **HEALTH PROMOTION PROGRAMS**

124. How much do you AGREE or DISAGREE with the following statements about health promotion programs?



- 125. Rank the reasons you exercise on a regular basis (at least three times a week). For the MOST important reason, fill in the circle under the "1". For the LEAST important reason, fill in the circle under the "6", etc.
  - O I do not exercise on a regular basis
- a. To pass/do well on the PRTb. To control my weight
- c. To become/remain fit and healthy

I would exercise more if time

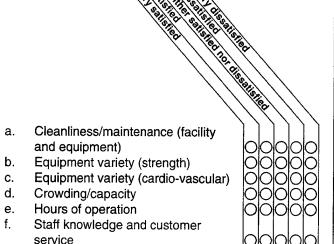
were provided in my work

schedule

- d. To reduce stress/make me feel better
- e. For the enjoyment of participating in sports
- f. Regular exercise is required at my command



- 126. How SATISFIED or DISSATISFIED are you with the overall quality of Navy-sponsored fitness facilities at your base?
  - O I do not use Navy-sponsored fitness facilities

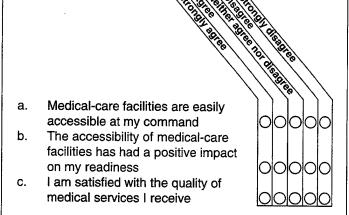


- 127. Rank the reasons for you to stop using tobacco products. For the MOST important reason, fill in the circle under the "1". For the LEAST important reason, fill in the circle under the "6", etc.
  - O Does not apply/do not use tobacco products
    O I am not trying/do not plan to stop using
  - O I am not trying/do not plan to stop using tobacco products
- a. Expense of tobacco products
- b. Peer pressure/social pressure
- c. Detriment to my health/my family's health
- d. Inconvenience
- e. My command is a smoke-free command
- f. Personal desire to quit smoking

•	4	3	4	<b>၁</b>	b
					00
00	00	00	00	00	00
0	0	0	0	0	0

### **ACCESS TO MEDICAL FACILITIES**

128. How much do you AGREE or DISAGREE with the following statements about access to **Medical Facilities?** 



129. If you answered Strongly disagree or Disagree to part "a" of the previous question regarding accessibility of medical-care facilities, what reasons contribute to the lack of accessibility? (Select ALL that apply.)

- O Not applicable
- O Medical facilities are not available at my command/I must commute
- O Medical facilities are not open at convenient times for me
- O Medical facilities are too overcrowded to allow for convenient access

130. The approximate number of times my family members visit medical-care centers per year is:

- O Does not apply  $\bigcirc$  0 0 1-2  $\bigcirc$  3-4
- O 5-6 O 7-8
- O 9-10 O 11-30
- O More than 30

131. The approximate number of times I visit medical-care centers per year is:

- O Does not apply  $\bigcirc$  0 0 1-2 O 3-4 O 5-6
- O 7-8 O 9-10 O 11-30
- O More than 30

132. How frequently do your medical-care providers refer you to other health care providers?

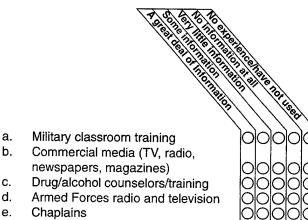
- O Never
- O Seldom
- Often
- O Depends on the nature of the visit

### **HIV/AIDS EDUCATION**

133. Have you received training specifically addressing HIV/AIDS in the past 12 months? (Select ALL that apply.)

- O Yes, Navy training
- O Yes, other military service training
- O Yes, civilian (local community) training

134. How much HIV/AIDS information have you received from each of the following sources in the past 12 months?



c. d.

- e.
- Training videos f.
- Doctor, counselor or treatment at Sexually Transmitted Diseases (STD) clinic

## **EXTREMIST/HATE GROUP ISSUES**

Extremist/hate group organizations support supremist causes; attempt to create illegal discrimination based on race, creed, color, gender, religion, or national origin; and advocate the use of force or violence, or otherwise engage in efforts to deprive individuals of their civil rights.

135. How much do you AGREE or DISAGREE with the following statements about extremist/hate group issues?

12 2 2 2 2 2

	2						
	es .		\				
		/	/		\		
I am aware of the Navy's policy					]		Ì
on participation in extremist/hate group activity	C		C				
Extremist/hate group activity is occurring at this command	0			0	0	0	1
I have seen extremist/hate group materials (e.g., fliers,							
announcements, tattoos) at this command	0		0	0	0		
While at this command, I have been asked by another person to							
participate in extremist/hate							
group activity	Ю	Ю	Ю	0	0	0	
While at this command, I have been the target or victim of							
extremist/hate group activity	0	0	0	0	0	0	
I know someone assigned to this							
command who is a member of an extremist/hate group							
CAUCINOVIIALE UIUUD	ハノ	い ノ	ĸΙ	ĸΙ	ハ ノ	K J	1

136. What is the date you completed this questionnaire?

		DA	TE		
М	0.	D	ΔY	Υ	R.
⊕	0 $0$ $0$ $0$ $0$ $0$ $0$ $0$ $0$	© 1 2 3	000000000000000000000000000000000000	0103456789	0 $1$ $0$ $3$ $4$ $6$ $6$ $7$ $8$ $9$

### THIS NEXT QUESTION IS OPTIONAL.

137. What is your Social Security Number? It will help us conduct follow-on research. Your confidentiality will be maintained.

0	0	0	 0	0	 0	0	0	0
1	1	0	 1	1	 1	1	1	1
2	2	②	 2	2	 2	2	2	2
3	3	3	 3	③	 3	3	3	3
(4)	4	(4)	 4	4	 4	4	4	4
(5)	(5)	(5)	 (5)	(5)	 (5)	(5)	(3)	(5)
(6)	⊚	6	 <b>6</b>	6	 6	6	6	⑥
0	0	0	 0	0	 0	0	7	0
(3)	8	⑧	 8	⑧	 8	⑧	(8)	8
9	9	9	 9	9	 9	9	9	9

### **Comments**

Use the space below and on the next page to make any comments you wish about ANY of the topics addressed in this survey. (Please label your comments by section name or question number.)

 	 <del></del>	 	

26

a.

b.

C.

d.

e.

f.

g.

Extremist/hate group activity is

not tolerated at this command

Diagonalis	Thank you for completing this survey! nce it in the envelope provided and mail it as soon as possible.

# **Distribution List**

Assistant Secretary of the Navy (Manpower and Reserve Affairs)

Deputy Assistant Secretary of the Navy (Manpower and Reserve Affairs)

Chief of Naval Operations (N1), (N1B), (N091), (N813)

Office of Naval Research (Code 342)

Chief of Naval Personnel (PERS-00), (PERS-00B), (PERS-00W), (PERS-00H), (PERS-02), (PERS-20), (PERS-22), (PERS-234), (PERS-04), (PERS-46), (PERS-05), (PERS-6), (PERS-6C), (PERS-6E), (PERS-63), (PERS-662D4), (PERS-7)

Commander in Chief, U.S. Atlantic Fleet (N1)

Commander in Chief, U.S. Pacific Fleet (N1)

Commander in Chief, U.S. Naval Forces, Europe (2)

Naval Postgraduate School

Director of Research, U.S. Naval Academy

Pentagon Library

Defense Technical Information Center (DTIC) (4)

# **Distribution List**

Assistant Secretary of the Navy (Manpower and Reserve Affairs)

Deputy Assistant Secretary of the Navy (Manpower and Reserve Affairs)

Chief of Naval Operations (N1), (N1B), (N091), (N813)

Office of Naval Research (Code 342)

Chief of Naval Personnel (PERS-00), (PERS-00B), (PERS-00W), (PERS-00H), (PERS-02), (PERS-20), (PERS-22), (PERS-234), (PERS-04), (PERS-46), (PERS-05), (PERS-6), (PERS-6C), (PERS-6E), (PERS-63), (PERS-662D4), (PERS-7)

Commander in Chief, U.S. Atlantic Fleet (N1)

Commander in Chief, U.S. Pacific Fleet (N1)

Commander in Chief, U.S. Naval Forces, Europe (2)

Naval Postgraduate School

Director of Research, U.S. Naval Academy

Pentagon Library

Defense Technical Information Center (DTIC) (4)